IN THE UNITED STATES DISTRICT COURT 24-HOUR DEPOSITORY

1 -	IN THE UNIT	TED STAT	ES DISTRICT COURT 24-HOUR DEPOSITO
2			OF NEW HAMPSHIRE
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4			
5	Sensa Verogna, individual)	COMPLAINT AND
6	Plaintiff,)	MOTION TO PROCEED
7)	ANONYMOUSLY
8)	
9)	Case #:
10)	
11	v.)	JURY TRIAL DEMANDED
12	Twitter Inc.,)	
13	Defendant.)	
14			
15			
16	Plaintiff, pro se, belonging to	and a mem	ber of the white or non-Hispanic race ("white")
17	and proceeding anonymously as Sens	sa Verogna,	("Sensa") for his Complaint against Defendant,
18	Twitter, Inc., ("Twitter"), alleges as for	ollows:	•
19	<u>I. PRE</u>	CLIMINAR	Y STATEMENT
20	Twitter promulgated it	ts policies fo	r the specific reason of removing whites' tweets
21	and accounts and severed services wit	thin its ongo	ing User Agreement ("contract") with Sensa and
22	suspended for life most, if not all, o	of Sensa's @	BastaLies account services and access into its
23	I public accommodation for life (collection)	stively referr	red to as ("hanned") herause Sensa is white and

tweeted, posted, communicated, acted, displayed, behaved and portrayed himself to be a white person. Additionally, in a role traditionally left exclusively to local governments and under the color and authority of 47 U.S.C. §230, ("§230"), Twitter violated Sensa's Free Speech Rights by censoring and regulating Sensa's tweets and behaviors and then in retaliation for the tweet, violated Sensa's Rights of Assembly when it banned him from a Public Forum and other Designated Public Forums, ("DPF'(s)"). All in violation of Sensa's rights under the US Constitution and the New Hampshire Constitution.

II. PARTIES

- 2. Sensa is, and at all times material herein, a natural white person, years over the age of 18, residing and working in Hillsborough County, New Hampshire and is a member of the white or non-Hispanic, "white" race.
- 3. Sensa works, resides, accessed Twitter's services and signed the Twitter contract, in Hillsborough County. New Hampshire, as do many other New Hampshire residents and businesses residing and working in New Hampshire such as Sen. Maggie Hassan @SenatorHassan, Chris Sununu @GovChrisSununu, NHDOT @NewHampshireDOT, New Hampshire PBS @NHPublicTV. Sen. Jeanne Shaheen@SenatorShaheen and thousands of others who actively contract with Twitter through its contract.
- 4. Twitter, Inc. is headquartered in San Francisco County, CA and, has sufficient contacts and is regularly, continuously and systematically engaged in the pursuit of general business activities in Hillsborough County, New Hampshire, where the injuries to Sensa occurred.
- 5. Twitter, through its CEO, Jack Dorsey, "Dorsey", officers, directors, managers, agents, employee's or other partners, journalists, contractors, subcontractors or actors, (herein, collectively known as "Twitter" or collectively as (Twitters' "Workforce")) is, and at all times

material herein, was a corporation duly organized under the laws of the State of Delaware with its principal place of business, owned, leased or operated at 1355 Market St #900, in San Francisco. California. Additional facilities owned, leased or operated by Twitter are located in Washington, DC, New York, NY, Atlanta, Georgia, Los Angeles, California and in various other cities throughout the US. Twitter conducts regular, sustained business activity at all these facilities and also conducts daily contract and advertising business within Hillsborough County, New Hampshire through its online public forum. At all times mentioned herein, Dorsey and Twitters Workforce, were actual or apparent agents of Twitter were fully aware of Twitters un-written discriminatory policies and policing actions or activities against Sensa and generally to whites belonging to the white race.

- 6. Twitter generates most all of its revenues by selling advertising on its public forum. In the year ended December 31, 2017, Twitter's total revenue was \$2.44 Billion Dollars. Of that sum, \$2.11 Billion Dollars consisted of revenue received from advertising. (See Exhibit A- Mindi for Congress Advertising Receipts.)
- 7. Non-Party, Bon Appétit Management Company (hereinafter, ("@Bon Appétit") is a Palo Alto, California-based on-site food services company, which, at all times material herein, operates on-site, and within Twitter's San Francisco facility. Additionally, @Bonnepetweet, a private bakery and sandwich shop which affects commerce within the meaning of 42 U.S.C. § 2000a(b)4, (c)(4) and NH Rev Stat § 155:39-a II, and is located within Twitters facility in San Francisco, is open to the public and is principally engaged in selling food for consumption on the premises. (See Exhibit C- Bon Appetite Business Registration and Exhibits P-5 and P-6.)

III. JURISDICTION AND VENUE

8. Sensa re-alleges and incorporates by reference each and every paragraph, tweet, article, exhibit or attachment included in this document as though set forth fully herein.

- 9. This Court has federal question jurisdiction over the claims asserted under 28 U.S.C. §1331 and 42 U.S. Code § 2000a–6 as these claims arise under the United States Constitution and laws of the United States and under 28 U.S.C. § 1332, § 1332(a)(1) because it is an action between citizens of different states and the amount in controversy in excess of \$75,000. Jurisdiction to grant injunctive relief, restitution, disgorgement, civil penalties or other equitable relief is conferred through 42 U.S.C. §1981, 42 U.S. Code § 2000a and NH Rev Stat § 354-B:3 (2016). This Court also has supplemental jurisdiction through 28 U.S.C. § 1367 regarding State law and State Constitutional claims.
- 10. Venue is proper in this Court under 28 U.S.C. § 1391 because all of the events, acts. and/or omissions giving rise to Sensa's claims transacted over a computer network via a web-site accessed by a computer in the State of New Hampshire and that Twitter is regularly, continuously and systematically engaged in pursuit of general business activities and has purposefully avail[ed] itself of the privilege of conducting activities within the forum State with sufficient contacts and active contracts in Hillsborough County, New Hampshire, thus invoking the benefits and protections of its laws.
- 11. Sensa has provided written notice to the appropriate State Authority by registered mail, has waited the duration of the 30 days prescribed, and is entitled to remedies available in 42 U.S. Code § 2000a–3. (See Exhibit C- Notice to Attorney General and Receipt.)

IV. CONTRACT

12. On or about March 2019, Sensa signed a Contract or a Twitter User Agreement otherwise commonly referred to as an "Adhesion" Contract, (See Exhibit D-1, Twitter User

Agreement), for online public forum services with Twitter through its website Twitter.com. A contract similar to similarly situated users of Sensa. Pertinent parts of the contract state;

3. Content on the Services

Twitter Terms of Service. Your Rights and Grant of Rights in the Content. You retain your rights to any Content you submit, post or display on or through the Services. What's yours is yours — you own your Content (and your incorporated audio, photos and videos are considered part of the Content).

6. General

We may revise these Terms from time to time. The changes will not be retroactive, and the most current version of the Terms, which will always be at twitter.com/tos, will govern our relationship with you. We will try to notify you of material revisions, for example via a service notification or an email to the email associated with your account. By continuing to access or use the Services after those revisions become effective, you agree to be bound by the revised Terms.

The laws of the State of California, excluding its choice of law provisions, will govern these Terms and any dispute that arises between you and Twitter. All disputes related to these Terms or the Services will be brought solely in the federal or state courts located in San Francisco County, California, United States, and you consent to personal jurisdiction and waive any objection as to inconvenient forum."

13. Twitter's Contract Venue Forum Clause, "VFC" is invalid as it acts as an impermissible prospective waiver of federal and state statutory and Constitutional rights which left Sensa with no ability to negotiate and would be against public policy in this case because Twitter has the ability to change the terms of the VFC and Sensa's contract at any time, and at its sole discretion, and with such unilateral power to change the VFC, makes the VFC "illusory"--and thus unenforceable. This VFC seeks to interfere, obstruct or pervert 28 U.S. Code § 1391 in the administration of justice of discriminatory injury claims to residents of New Hampshire by stating in the contract that "all disputes" be settled in a particular, out of state, forum and was designed to discourage parties like Sensa, who have zero bargaining, zero lack of choice, power or the

mental capacity to understand the Federal and State Constitutional rights he may have been giving up at the time, or within the time, he sign the contract, from filing any lawsuit against Twitter. To allow the VFC in this case would be procedural unconscionability and promote this type of breach of the discrimination laws and of the policies behind these laws and would also allow Twitter to insulate themselves from their own negligence and/or wrongful discriminatory behavior and also reward Twitter by having lawsuits where it's power is most influential and would also tend to harm or severely damage the Citizens of New Hampshire and Sensa and would be unreasonable, fundamentally unjust, immoral and unfair to expect any plaintiff to bring discrimination claims 3,000 miles away from where the discriminatory acts and Constitutional violations took place.

- 14. As of December 5, 2019, Twitter banned Sensa from using many of the services offered at Twitter.com. Sensa has a substantive right to obtain effective access to Twitter's public accommodation and forum, to make purchases, sign additional contracts, learn about products, and enjoy the other goods, services, accommodations, and privileges Twitter's facilities and public forum provide to the general public without discrimination due to his race.
- 15. Twitter has stated publicly, "The cost per follower on Twitter is set by a second price auction among other advertisers. A bid of \$2.50 \$3.50 is recommended based on historical averages." Twitter also recognizes that "accounts are assets owned solely by their owners, which account owners may sell or assign to others." Twitter's users are thus actual and potential buyers and customers through its contract with Twitter.com.
- 16. Currently, Sensa can still log into this account but the cover photo depicting a "MAGA 2.0" graphic is blocked out, all of his materials, pictures, memes, dates, contacts, posts, replies, direct messages and the approximately 5,001 accounts followed and the approximately 3,800 accounts that followed Sensa are both zeroed out and completely missing resulting in a

150	skeleton like timeline and a followers' loss to Sensa in the amount of \$9,500 to \$13,300. Sensa									
151	has also learned that his account does not exist to anyone but Twitter. (See Complaint at ¶ 15 and									
152	Exhibit E- Sensa's Twitter Profile Page)									
53	17. Because Twitter has banned Sensa's contract, he is no longer able to use Twitter's									
54	services or to perform even the simplest functions such as tweeting, re-tweeting or replying using									
55	words, pictures, mems, gif's, charts, emojis, follow others, follow Politian's and State and Federal									
56	Representatives and gain any new followers replying using words, pictures, gif's, charts, emojis.									
157	follow others and gain any new followers and utilize Twitter live feed, receiving or sending									
58	messages. profile editor, analytics, promote mode, or analytics services, including the purchase of									
59	any advertising or run ads to reach a larger audience or the use of various marketing, business,									
60	software & advertising products & services to help build and grow "his" brand.									
61	18. Twitter took disciplinary actions pertaining to Sensa's contract on 2 occasions;									
62	a. On November 7, 2019 Twitter locked Sensa's Twitter account for allegedly									
63	violating Twitter rules stating, in part;									
164 165 166 167 168	"You may not promote violence against, threaten, or harass other people on the basis of race, ethnicity, national origin, sexual orientation, gender, gender identity, religious affiliation, age, disability, or serious disease." (See Exhibit F-1, Sensa's Suspensions.)									
170	for posting a Tweet that stated;									
171 172 173 174	"If I had special powers I would reach through that video and Bitch slap that commie Bitch who is yelling like a 3-year old!!!" (See Exhibit F-1, Sensa's Suspensions.)									
175	b. And on December 5, 2019, Twitter banned Sensa's Twitter account for									
176	allegedly violating Twitter rules and states, in part;									

177 You may not engage in the targeted harassment of someone, or 178 incite other people to do so. This includes wishing or hoping 179 that someone experiences physical harm. AND "if you attempt to evade a permanent suspension by creating new accounts, we 180 181 will suspend your new accounts." (See Exhibit F-2, Sensa's Suspensions. See Exhibit F-3 for context.) 182 183 184 for posting a Tweet that stated; 185 Ya, let's all get all cutesy with a fkcn #Traitor who should be hung if found guilty!! (See Exhibit F-2, Sensa's Suspensions. See 186 187 Exhibit F-3 for context.) 188 189 19. Initially, Sensa sought to enforce his contract for services with Twitter on 2 190 occasions: 191 On November 7, 2019, Sensa appealed to Twitter to "un-lock" his account a. 192 (contract) stating, inter alia, "that other users (being Non-White) have posted similar tweets and 193 that no actions were taken on their accounts." 194 And on December 7, 2019, Sensa appealed to Twitter to "un-suspend" his b. 195 account (contract) stating, inter alia, that he did not believe his tweet had not violated Twitter rules 196 for simply reciting US Code and that "A traitor who is found guilty would or could be hung if found guilty." (See Exhibit G. Sensa's Appeal to Twitter.) 197 198 20. Twitter denied both appeals; 199 On November 7, 2019, Twitter denied Sensa's appeal and locked a. Sensa's Twitter account for a period of exactly 7 days. 200 201 b. On December 5, 2019, Twitter acknowledged Sensa's appeal, (See Exhibit 202 H- Sensa's Appeal Received and Denied), and on December 7, 2019, Twitter banned services to 203 Sensa stating, in part; 204 "Your account has been suspended and will not be restored because it was found to be violating the Twitter Terms of 205 8

Service, specifically the Twitter Rules against participating in 206 207 targeted abuse." 208 209 "In order to ensure that people feel safe expressing diverse opinions and beliefs on our platform, we do not tolerate 210 abusive behavior. This includes inciting other people to engage 211 in the targeted harassment of someone." 212 213 V. 42 U.S.C. §1981 214 215 21. Sensa's two "actioned" tweets were not in violation of Twitter's; Hateful conduct policy as these tweets were not based on race, ethnicity, 216 217 national origin, sexual orientation, gender, gender identity, religious affiliation, age or disability. Additionally, the slang word "Bitch" does not always denote gender or gender identity. (See 218 219 Exhibit D-2, Twitters Hateful Conduct Policy.) Abusive behavior policy as neither tweet was an attempt to harass, 220 b. intimidate, or silence some else's voice as the second Tweet invokes the word "Should" meant to 221 soften a direct statement that eg. "Traitors should be hung found to be guilty of treason". When 222 viewed in the context of a larger political conversation of the death penalty, this tweet is not 223 224 threatening, Additionally, Sensa was not engaging in primarily abusive behavior through his account to justify a permanent suspension of Twitter's services; (See Exhibit D-3, Twitters abusive 225 226 behavior policy.) the tweets certainly weren't glorifying, celebrating, praising or condoning 227 c. violent crimes or violent events in violation of Twitters policies. See Exhibit D-4, Twitter's 228

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glorification of violence policy. (Collectively Exhibits D-1 through D-4, "Health Policy")

in plain sight or in a wider view or context to justify its most severe enforcement action which

233 banned Sensa's contract and removes him from global view in a public forum and without access 234 or use of a political designated public spaces. Sensa will also not be allowed to create new accounts 235 or contracts. The Republican Party is generally associated with social conservative policies. 236 23. Republican and Republican-leaning voters continue to be overwhelmingly white: 83% of 237 238 Republican registered voters are white non-Hispanics with conservative beliefs, similar to Sensa's. (See Pew Research Center study at https://www.people-press.org/2016/09/13/1-the-changing-239 240 composition-of-the-political-parties/) 241 Twitter is aggressively taking action by limiting, locking or suspending users' 24. 242 contracts for reasons such as abuse, hate and white nationalism. 243 The Jan-June 2018 Report from Twitter showed 6,229,323 unique accounts a. 244 were reported for possible violations of the Twitter Rules where actions were taken against during this reporting period. (See Exhibit I-1, Twitter's Rules enforcement, 245 605,794 accounts 246 Jan-June 2018.) 247 The July-Dec 2018 report from Twitter showed 11,000,257 unique accounts b. 248 were reported for possible violations of the Twitter Rules where actions were taken against 249 612,563 accounts during this reporting period. (See Exhibit I-2, Twitter's Rules enforcement, July 250 to December 2018.) 251 The Jan-June 2019 report from Twitter showed 15,638,349 unique accounts c. 252 were reported for possible violations of the Twitter Rules where actions were taken against 1,254,226 accounts during this reporting period. An increase of 105% over last reporting period. 253

(See Exhibit I-3, Twitter's Rules Enforcement, January to June 2019.)

255 25. Twitter's Health Policies have shown to have a strong bias against and have 256 displayed a racially discriminatory animus toward Republicans or Conservatives, who are, like 257 Sensa, generally white. More recent illustrations of these facts are the banning for life, the contracts 258 of other similarly situated white users of Twitter such as those displayed in Exhibit J- Twitter 259 Discriminatory Animus Towards Whites. 260 26. Public perception is that Twitter shows bias against Republicans. Conservatives 261 and mainly whites such as those displayed in Exhibit K- Public Perception. 262 27. Attorney General Jeff Sessions was even considering a formal investigation to determine whether or not tech giants are indeed suppressing conservative viewpoints. (See 263 264 https://www.vox.com/2018/9/14/17857622/twitter-liberal-employees-conservative-trump-265 politics) 266 28. Twitter's Workforce has been lying to the public and to its shareholders about 267 shadow banning users for quite some time and has given users the "fraudulent" impression that 268 their tweets are still publicly visible when they were not. Twitter hides behind the terms "ranking 269 or "downranking" which is synonymous with and the same exact act as shadow banning. At other 270 times Twitters' Workforce, including it Attorney Council, lied or made false statements 271 intentionally in an attempt to deceive or falsify Twitters true intentions. Twitter intentionally 272 deceived to hide its discriminatory behaviors or acts and to possibly to elevate their brand or to 273 mask their shortcomings. January 11, 2018, YouTube Video James O'Keefe posted a video in which Conrado 274 29. 275 Miranda. "MIRANDA" former engineer. Twitter was recorded as stating: 276 PV JOURNALIST: "I've heard talk that it's a good thing because

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PV JOURNALIST: "I've heard talk that it's a good thing because they'll use it to ban, like, Trump supporters or Conservatives, so I didn't know it, like that's just a rumor or if that's true." MIRANDA: "That's a thing."

280 PV JOURNALIST: "That's a thing?" MIRANDA: "That's a thing. Yeah". 281 282 283 30. January 11, 2018, YouTube Video James O'Keefe posted a video in which Pranay 284 Singh "SINGH", direct messaging engineer for Twitter was recorded as stating; 285 PV JOURNALIST: "Is a majority of the algorithms against Conservatives or Liberals?" 286 287 SINGH: "I would say majority of it are for Republicans, because they're all from Russia and they wanted Trump to win, so..." 288 289 PV JOURNALIST: "So you would mostly just get rid of 290 Conservatives?" 291 SINGH: "Yeah." 292 PV JOURNALIST: "What's like an algorithm that you write where 293 like you can, like, look for things? So, if there's like, American guns, 294 can you write an algorithm to just take all those people out?" 295 SINGH: "Uhh, yeah. It's actually how we do it, yeah" 296 PV JOURNALIST: "So like, so can you just write them against, like, 297 so like say someone has Trump in the name or like, Conservative, or 298 like.." "America first" 299 PV JOURNALIST: "Yeah. Can you just, like, write algorithms for 300 that?" SINGH: "That's exactly how you do it." 301 302 303 31. January 11, 2018, YouTube Video James O'Keefe posted a video in which Abhinav 304 Vadrevu, "VADREVU", a former software engineer for Twitter was recorded as stating; 305 VADREVU: "One strategy is to shadow ban so that you have ultimate 306 control. The idea of a shadow ban is that you ban someone, but they 307 don't know they've been banned, because they keep posting, but no one sees their content." "You just sort of turn off all the features for 308 309 them. So, like, they still see everything, it's all there. You can like it, 310 you can favorite it, or you can, like, retweet or whatever." "The idea 311 of a shadow ban is that you ban someone, but they don't know they've 312 been banned, because they keep posting but no one sees their content." 313 "So, they just think that no one is engaging with their content, when 314 in reality, no one is seeing it." "But at the end of the day, no one else 315 interacts... No one else sees what you're doing. So, all that data is just thrown away. It's risky though." 316 317 PV JOURNALIST: "Why is it risky?" VADREVU: "Because people will figure that shit out and be 318 319 like...You know, it's a lot of bad press if, like, people figure out that 320 you're like shadow banning them. It's like, unethical in some way.

321 322 323		You know? So, I don't know." "In the past people have been really, really pissed off about that. And even people who haven't been shadow banned have called it, like, a really terrible thing to do. So,
324		yeah, it's a risky strategy."
325		PV JOURNALIST: "And so you go ahead and keep on tweeting"
326		VADREVU: "Yeah."
327		PV JOURNALIST "and you've been banned and don't even know
328		it."
329		VADREVU: "Yeah, yeah. I definitely know Reddit does this, but I
330		don't know if Twitter does this anymore."
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332	32.	Wikipedia states;
333 334 335 336 337 338		"Shadow banning (also called stealth banning, ghost banning or comment ghosting) is the act of blocking a user or their content from an online community such that it will not be readily apparent to the user that they have been banned. By making a user's contributions invisible or less prominent to other members of the service, the hope may be that in the absence of reactions to their comments, the
339		problematic or otherwise out-of-favor user will become bored or
340	 	frustrated and leave the site."
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342	33.	On or about July 2018, Twitter posted "Setting the record straight on shadow
343	banning" by	Vijaya Gadde. "Gadde" who serves as the global lead for legal, policy, and trust and
344	safety at Twit	ter and Kayvon Beykpour a Twitter Product Lead both stating that "Twitter does not
345	shadow bar	." (See https://blog.twitter.com/en_us/topics/company/2018/Setting-the-record-
346	straight-on-sh	nadow-banning.html)
347	34.	On September 5. 2018, Dorsey, CEO of Twitter, testified in written form to the
348	United States	House Committee on Energy and Commerce, and stated, in part;
349 350 351		Mr. Dorsey: "We do not shadowban anyone based on political ideology."
352	35.	On September 5. 2018, Jack Dorsey, CEO of Twitter, testified verbally to the
353	United States	House Committee on Energy and Commerce, and stated, in part;

354 355		922	Mr. Doyle: "Twitter is shadow banning prominent Republicans. That's bad. "Is that true?"
356		924	Mr. Dorsey: "No."
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358		946	Mr. Doyle: "You shadow banned 600,000 people across your
359			entire platform across the globe who had people following
360			them that had certain behaviors that caused you to downgrade
361	<u> </u>		them coming up. Is that correct?"
362		950	Mr. Dorsey: "Correct."
363			
364		957	Mr. Doyle: "So just for the record, since you have been singled
365			out as a social media platform before this committee, Twitter
366			undertook no behavior to selectively censor conservative
367			Republicans or conservative voices on your platform. Is that
368			correct?"
369		962	Mr. Dorsey; "Correct."
370			
371	36.	On No	ovember 2019 Donald Trump Jr, a white man, stated that; "he is the victim of
372	'shadow ban	ning' by	social media networks who are part of a conspiracy to censor conservative
373	voices. 'With	every	day that goes by, Twitter and Instagram are removing more and more of my
374	posts from pe	eople's t	timeline, Don Jr writes in his new book, Triggered: How the Left Thrives on
375	Hate and Wa	ints to S	Silence Us. 'People who have liked or shared my posts have been reporting
376	sudden probl	ems wit	th their accounts or temporary lockouts from their devices.' "If they do it to
377	me — someo	ne who	's pretty vocal, with millions of followers — who [else are] they doing it to?".
378	37.	Twitte	er denies Don Jr's November 2019 claims that he is the victim of 'shadow
379	banning. "W	e enforc	ce our rules dispassionately and do not engage in so-called shadow banning.
380	(See	https://r	nypost.com/2019/11/02/donald-trump-jr-says-instagram-twitter-are-shadow-
381	banning-him	-in-new-	-book/)
382	38.	On D	ecember 3, 2019. Twitter acknowledged that it had "shadow banned" Sean
383	Davis, a whit	te man a	and co-founder of a conservative magazine The Federalist.

384 39. Effective January 1, 2020 Twitter changed its contract to allow Twitter to shadow ban users.

Effective 1/1/2020 "We may also remove or refuse to distribute any Content on the Services, limit distribution or visibility, of any Content on the service, suspend or terminate users, and reclaim usernames without liability to you," the new terms state (emphasis added).

- 40. In a substantial deviation from its Health Policies. Twitter continues to make its services available to and has not removed offensive tweets, locked or banned the user contracts of Blue Verified User Badge Users. ("Blue Check'ers"), whom Twitter has determined are "News Worthy" and who throughout the years have posted racist divisive words such as "I hate white people" and other derogatory and discriminatory speech to their combined 50 million followers, which is hateful and promotes hate against the race of white people, and in violation of Twitters rules, such as those displayed in Exhibit L- White Hate by Blue Check'ers.
- In a substantial deviation from its Health Policies. Twitter continues to make its services available to and has not banned the contracts or the benefits of a contract of similarly situated non-white users, who are outside Sensa's protected class, and continues to allow non-whites to post racist divisive hashtags such as #KillWhites and #Whitegenocide and to promote hate against the race of white people in its public forum such as those displayed in Exhibit M-White Hate on Twitter.
- 42. It's plausible to infer that Twitters Health Policy was built to find whites and not non-whites and was not designed to target non-whites which allows left leaning or liberal stuff to go through unchecked or disregarded as ok and let go. It's plausible to infer that Twitter allows non-white users and Blue Check'ers to post racist and anti-white propaganda because they [Twitter] themselves are anti-white and hate white people.

- 43. The "similarly situated" non-white user to Sensa had the same basic contract and have posted tweets or replies the same or similar conduct to Sensa's two actioned tweeds, yet non-white users were not disciplined to the severity of Sensa which demonstrates Twitters motivation for suspending Sensa's contract and its desire to remove whites from their public forum.
- 44. Twitter still makes its services available to and has not banned the contracts of similarly situated users outside Sensa's protected classes from posting violative tweets using the word "Bitch Slap" on Twitter.com. Twitter continues to allow other non-white similarly situated users who do not share Sensa's race to enjoy and use their contract and services to post tweets with the phrase "Bitch Slap" with impunity which demonstrates enormous procedural irregularities in not taking down or removing tweets similar or worse than the tweets that caused Sensa's contract to be banned, and allowing non-whites to post tweets, without censorship or the banning of their contracts such as those displayed in Exhibit N, Twitters Favoritism Towards Non Whites.
- 45. Twitter still makes its services available to and has not banned the contracts of similarly situated users outside Sensa's protected classes from posting violative tweets using the words "Hanging or hanged" on Twitter.com. Twitter continues to allow other non-white similarly situated users who do not share Sensa's race to post tweets with the phrase "Hanging or Hanged" with impunity which demonstrates enormous procedural irregularities in not taking down or removing tweets similar or worse than the tweets that caused Sensa's contract to be banned, and allowing non-whites to post tweets, without censorship or the banning of their contracts such as those displayed in Exhibit O, Hanging.
- 46. To the best of Sensa's knowledge, Twitter has not disciplined the above similarly situated non-white users for posting similar or worse tweets than Sensa as the tweets and accounts are still live, but it immediately terminated Sensa's contract. Additionally, other similarly situated

131	non-whites using the same services and posting similar words as Sensa, who were non-white, were									
132	not permanently banned from using Twitters' services. Additionally, others outside the protected									
133	class of whites are given a chance to fix a problem or there is a systematic maladministration of									
134	the rules that are ignored on their behalf by Twitter.									
135	47. Twitters new Health Policy yields an unavoidable inference that Sensa's race									
136	impacted the discipline determination and was pertinent to the discipline decisions made because									
137	Twitter itself interjected race as one of the main reasons for updating and changing its Health									
138	Policy specifically to track and discipline white socialists, white separatists and white nationalists.									
139	with being white being the common denominator, and thus, race had something to do with the									
140	decision-making process. (See. e.g., Williams v. Lindenwood Univ., 288 F.3d 349,356 (8th Cir.									
141	2002)) ("[I]njecting racial language at all into the decision-making process created the inference									
142	that race at something to do with the decision-making process.").									
143	48. On November 3, 2017, Twitter stated; "Keeping Twitter safe is a top priority for									
144	us." and "These rules apply to everyone using our service – regardless of the account involved."									
145	49. January 11, 2018. YouTube Video James O`Keefe posted a video in which Steven									
146	Pierre, "PIERRE", a software engineer for Twitter was recorded as stating:									
147 148	PV JOURNALIST: "So is it going to, like, ban essentially ban certain mindsets and/or people who could be negative?"									
149 150	PIERRE: "It's not going to ban the mindset, it's going to ban, lîke, a way of talking."									
151 152	50. January 11, 2018, YouTube Video James O'Keefe posted a video in which Mo									
153	Norai, "NORAI", a former content review agent of Twitter was recorded as stating:									
154 155 156	NORAI: "Let's say if it was a pro-Trump thing and I'm anti-Trump, I was like, I banned his whole account. It goes to you, and then it's at your discretion. And if you're anti-Trump, you're like, oh you know									
157	what, Mo was right, F**k it, let it go." "On stuff like that it was more									

458 459		matter"
460		PV JOURNALIST: 'Oh, so it wasn't automated. It was"
461		NORAI: "No, no"
462		PV JOURNALIST: "a user end services person would deem it pro-
463		Trump and take it down?
464		NORAI: "Yeah, if they said this is pro-Trump, I don't want it because
465		it offends me, this, that. And I say I banned this whole thing, and it
466		goes over here and you're like, Oh you know what? I don't like it too.
467		You know what? Mo's right, let it go."
468		NORAI: "That's it. You're like, Mo was right, let's carry on. What's
469		next? Keep it coming."
470		PV JOURNALIST "Yeah, bring me another one to take down."
471		NORAI: "Yeah."
472	·	PV JOURNALIST: So, I flag something it's going to go by you."
473		NORAI: "Correct, and then, you know, you're looking at it and
474	İ	you're like, oh hey, this is pro-Trump I don't like it."
475		PV JOURNALIST "So on the reverse of that, they would just let a lot
476	İ	of the, I guess, left leaning or liberal stuff to go through unchecked?"
477		NORAI: "It would come through checked and then I would be like,
478		oh you know what? This is okay. Let it go."
479	l	
480		PV JOURNALIST "You made the comment that, you know, Twitter
481		maybe wouldn't, you know, verbally say some things that they, you
482		know, wanted to put in their company policy but they were kind of
483		unwritten rules as far as the content that they would, allow or
484		disallow."
485		NORAI: "Very. A lot of unwritten rules, and being that we're in San Francisco, we're in California, very liberal, a very blue state. You had
486 487		to be
488		NORAI: "I mean as a company you can't really say it because it would
489		make you look bad, but behind closed doors are lots of rules. Like,
490		hey, you do this this way. Or something like that. It was never written;
491		it was more said."
492	[NORAI: "Twitter was probably about 90% anti-Trump, maybe 99%
493		anti-Trump."
494		
495	51.	In March 2018, Dorsey tweeted "that Twitter is building a "systemic
496	framework'	to help encourage more healthy debate, conversations, and critical thinking."
497	52.	On Jul 25, 2018, Kayvon Beykpour, a product lead at Twitter stated; "To be clear,
498	our behavio	ral ranking doesn't make judgements based on political views or the substance

199	of tweets." Beykpo	our explained it was these behavior signals that led to the decrease in search
500	visibility, not a poli	tical agenda.
501	53. On .	July 26, 2018, Nick Pickles, a senior strategist in Twitter's public policy
502	department stated;	'Let me make clear to the committee today that these claims [of banning
503	conservative voice	s] are unfounded and false," "In fact, we have deliberately taken this
504	approach as a rol	oust defense against bias, as it requires us to define and act upon bad
505	conduct, not a spec	cific type of speech."
506	54. On S	September 5. 2018, Dorsey, CEO of Twitter, testified in written form to the
507	United States House	e Committee on Energy and Commerce, and stated, in part;
508 509 510		Mr. Dorsey: "In fact, from a simple business perspective and to serve the public conversation, Twitter is incentivized to keep all voices on the platform."
512	55. On 5	September 5. 2018, Jack Dorsey, CEO of Twitter, testified verbally to the
513	United States House	e Committee on Energy and Commerce, and stated, in part;
514 515 516 517 518	281	Mr. Dorsey: "For our part, machine-learning teams at Twitter are experimenting with these techniques in developing roadmaps to ensure present and future machine-learning models uphold a high standard when it comes to algorithmic fairness."
520 521 522	292	Mr. Dorsey: "we have a responsibility to make sure they [followers]can see your tweets."
523 524 525 526	399	Mr. Dorsey: "This is a matter of scale. So today, in order to remove tweets or to remove accounts, we do require a report of the violating and that report is reviewed by an individual."
527 528 529 530	440 442	Mr. Pallone: "So let me just ask you, how many human content moderators does Twitter employ in the U.S.?" Mr. Dorsey: "We so we want to think about this problem not in terms of the number of people but how we make decisions
531 532		to invest in building new technologies versus hiring folks."

333	488	vir. Pallone: "Will you commit to working with an
534		independent third-party institution to conduct a civil rights
535		audit of Twitter? Yes or no."
536	491	Mr. Dorsey; "We will."
537		
538	564	Mr. Dorsey: "I believe if you were to go to our rules today and
539		sit down with a cup of coffee, you would not be able to
540		understand it."
541		
542	656	Mr. Dorsey: "Today, our system does work on reports,
543		especially when it has to take content down."
544		
545	723	Mr. Dorsey: "the verified badge also is a signal that is used in
546		some of our algorithms to rank higher."
547		
548	868	Mr. Burgess: "just for the record, have you apologized to the
549		McCain family?
550	870	Mr. Dorsey: "I haven't personally but I will."
551		•
552	983	Mr. Dorsey: "First and foremost, we our singular objective
553		as a company right now is to increase the health of public
554		conversation and we realize that that will come at short-term
555		cost."
556		
557	1565	Mr. Dorsey: "our current model works in terms of removing
558		content based on reports that we receive."
559		
560	1710	Mr. Dorsey: "We do have teams who are focused on creating
561		roadmap so that we can fully understand best practices for
562		training, data sets, and also measuring impartiality of
563		outcomes."
564		
565	1727	Mr. Harper: "And those [impartial] teams that you're talking
566		about, those are individuals, correct?"
567	1731	Mr. Dorsey. "Yes. Yes"
568	1745	Mr. Dorsey: [teams] "They're looking for fairness
569		impartiality".
570		
571	2046	Mr. Dorsey: "Most of our decisions are made internally and
572		we definitely take input from external folks and we look at
573		what's happening in more of the secular trends of what's going
574		on. But we don't take direction from anything external."
575		
576	2471	Mr. Dorsey: "Yes. Our model currently depends upon reports
577		to remove content or to remove accounts."
578 l		

579	3047	Mr. Johnson: Do you do any peer reviews of your algorithms
580	2056	before you – before you send them to production?"
581	3056	Mr. Dorsey: "We do do those internally, yes."
582	2221	M 0 1 1 40 4 1 1 1 1 4
583	3331	Ms. Schakowsky: "So, you actually said that you are
584		incentivized it says Twitter is incentivized to keep all voices
585	2224	on the platform. Is that correct?"
586	3334	Mr. Dorsey: "No."
587	2202	M. D
588	3383	Mr. Dorsey: "we'd love to be more open as a company
589		including our algorithms and how they work."
590	2050	NA D
591	3850	Mr. Dorsey: "And we do believe that increasing the health of
592		the public conversation on Twitter is a growth vector for us
593 594		but only in the long term and we you know, over the over the past few months we've taken a lot of actions to remove
595		accounts en masse."
596		accounts en masse.
597	4088	Mr. Duncan: "There were only suggested political figures of a
598	4000	very liberal persuasion that were suggested for her to follow.
599		Nobody else. That shows bias, sir."
600	4091	Mr. Dorsey: "Well, yes."
601	4071	Wil. Dorsey. Well, yes.
602	56. On M	larch 5, 2019, Joe Rogan and guest Tim Pool spoke with Jack Dorsey, and
603	Gadde, and both voi	ced these comments regarding Twitter policies;
604 605	Gadde:	"it's a big thing to kick someone off the platform"
606		"it's about a pattern and practice of violating rules and we
607		don't want to kick someone off for one thing but if there's a
608		pattern in practice" "we are gonna have to take action"
609		pattern in practice is we are going have to take action
610		"in the United States you can't discriminate against white
611		men."
612		
613		"we focus on targeted harassment which is behavior that is
614		targeted against an individual who belongs to [that] class"
615		
616		"I think we agree philosophically that permanent bans are an
617		extreme case scenario and it shouldn't be one of our you know
618		regularly used tools in our tool chest."
619		
620	Tim Pool:	"the concern is that this is always leaning towards the left"
621	Gadde Repl	• • •
622	•	

623	İ	
624	Dorsey	"I agree that we should have an [government] agency that can
625	,	help us protect the individual and level the playing field."
626		
627		"we're gonna make some mistakes along the way and we're
628		going to admit to them we didn't admit to them in the past.
629		
630		"were purely looking at the content but a lot of this agent work
631		is based on the behaviors"
632		
633		"I definitely understand the mistrust that people have in our
634		company, in myself."
635		
636		"I don't believe a permanent ban promotes health"
637		
638	57.	April 16, 2019, Dorsey stated: "We want to have a situation where algorithms are
639	constantly seo	uring every single tweet and bringing the most interesting ones to the top so that
640	humans can b	ring their judgment to whether we should take action or not, based on our terms of
641	service."	
642	58.	April 16, 2019, an interviewer asked, "how hard is it to get rid of Nazis [referring
643	to white natio	nalists from Twitter,?" and Dorcey replied:
644		"We have policies around violent and extremist groups." And "the
645		majority of our work and our terms of service works on conduct, not
646		content. So, we're actually looking for conduct."
647		
648		"We're in a situation right now where that term is used fairly loosely,
649		and we just cannot take any one mention of that word accusing
650		someone else as a factual indication that they should be removed from
651		the platform."
652		
653	59.	April 16, 2019, Dorsey stated: "About 38 percent of abusive tweets are now
654	proactively id	entified by machine learning algorithms so that people don't actually have to
655	report them.	But those that are identified are still reviewed by humans, so we do not take
656	down content	or accounts without a human actually reviewing it."
1	1 .	

	6	0.	April	24, 20	19 T	`witter`s	repo	orted	mon	thly a	verag	e user	s (N	IAU) in	the	US:	Q١
2018	69	milli	on . Q.	2 2018	68 1	million.	Q3	2018	67 ı	nillior	ı. Q4	2018	66 ı	nillion.	Ql	2019	68
milli	on.																

- 61. July 27, 2019 "This, as noted, is how Twitter's working to change the narrative around its performance while most social media platforms have traditionally provided charts of MAU growth, Twitter has not only stopped reporting MAU entirely, in favor of its newly created 'mDAU' stat, but it's also looking to re-frame growth around overall percentages, not the less impressive actual figure". (See https://www.socialmediatoday.com/news/twitter-q2-increased-users-and-revenue-but-questions-remain-between-the-l/559660)
- 62. October 24, 2019. Twitter stated that "more than 50% of Tweets we take action on for abuse are now being surfaced using technology." (See https://s22.q4cdn.com/826641620 files doc_financials 2019 q3 Q3-2019-Shareholder-Letter.pdf)
- 63. On October 31, 2019 Twitter states that since it's last report ending on June 30, 2019. Twitter had a "105% increase in accounts actioned by Twitter locked or banned for violating the Twitter Rules". Translated that would mean that Twitter has banned over 2 million users in those past 10 months alone for either abuse, hate or violent tweets under their Health Policies. (See Exhibit I-4. Twitter's 15th Transparency Report, October 31, 2019.)
- 64. Twitter devised this new Health Policy not only to remove abusers, but to target white users for removal. Ban their contracts because they are white and have a white way of talking or behaving. To say that race is not a determining factor in banning user contracts, like Sensa's, is a lie, as policing within Twitters Health Policy is asymmetrical [lopsided). Race motivated and motivated to treat Sensa unfavorably, as it did.

679	65. Twitter's hateful conduct policy, shows that the company has explicitly codified											
680	political views into its policies. For example, the social media publisher states that it will ban users											
681	if they accurately refer to the biological sex of "transgendered" individuals who believe without											
682	evidence that biological men can become biological women, and vice versa, (See											
683	https://thefederalist.com/2018/11/27/top-house-committee-investigating-twitter-ceo-jack-dorsey-											
684	for-lying-to-congress)											
685	66. On January 11. 2018. YouTube Video James O'Keefe posted a video in which											
686	Olinda Hassan, a policy manager of Twitter trust and safety stated:											
687 688 689 690	"Safety "Yeah, that's something we're working on""we're trying to get the shitty people to not show up. It's a product thing we're working on."											
591	67. April 11, 2018. Dorsey has been described as "an ardent leftist who has campaigned											
592	with radicals like DeRay Mckesson." And he recently raised a stir after tweeting a link to an article											
593	published in Medium, which basically calls for an end to the Republican party and a California-											
594	style one-party state nationwide. "America finally needs to take the Republican Party down for a											
695	generation or two." the authors write. Dorsey said of the article. "Great read.". (See											
696	https://www.investors.com/politics/editorials/facebook-twitter-youtube-bias-against											
597	conservatives)											
698	68. Twitter and Dorsey, actively use Twitters public forum to endorse and promote the											
699	many agendas of the Democratic Party. (See Exhibit P- Twitter Facilities.)											
700	69. In a Sep 14, 2018 Vox article quotes Dorsey as admitting that:											
701	" the people who build Twitter are biased"											
702	"Twitter has a lot more left-leaning employees than right-leaners."											
703 704	"Twitter is so liberal, in fact, that conservative employees "don't feel safe to											
/U4	express their opinions" within the company.											

"We have a lot of conservative-leaning folks in the company as well, and to be honest, they don't feel safe to express their opinions at the company," "They [the minority] do feel silenced by just the general swirl of what they perceive to be the broader percentage of leanings within the company, and I

don't think that's fair or right."

- 70. Twitter's "Workforce" has a strong bias and strong negative views about white people in general, this biased produced anti-white prejudice, which, upon information and belief, turned into actions of mass suspensions of hundreds of thousands of user contracts similar to that of Sensa's, as they all, were white. Sensa's suspension was the result of Twitters workforce(s) racial animus toward whites and is bolstered further by evidence that Twitter, during the fall and winter of 2019, and at the time Sensa was locked out of his account and then Banned, had an incentive to suspend white users, but not non-white users, who then engaged in racially discriminatory conduct.
- 71. A reasonably jury could infer that Twitter felt inclined to emphatically prove to the public and it's non-white users that Twitter. Dorcey and his staff were committed to removing whites who they hate and don't share their views with. Twitter's workforce, whose aggregate demographics is believed to be non-white or anti-white, banned Sensa, thereby insuring that whites like Sensa who communicated and behaved like white people won't be sharing their views in Twitter's public forum and thereby squashing the political beliefs of white people, because their views aren't acceptable to Twitters non-white, anti-white Workforce.
- 72. Dorcey and Twitter spokespersons have lied in the past concerning shadow banning Republicans and Conservatives. On January 23, 2019 Dorcey stated:
 - "I agree, we have been bad at communication, we haven't been as forthright as we need to, we certainly haven't been as transparent. We do care deeply. But we need to do it in scalable ways. This work doesn't happen overnight."

733	73. Twitter has stated that "[it] recognizes that accounts are "assets owned solely by		
734	their owners" but then removes the banned user's content as soon as the user's contract is banned		
735	and then completely removes their inactive accounts shortly thereafter so that others, upon		
736	information and belief, like Twitters Workforce, can obtain the works or creations made by others.		
737	74. On September 5, 2018, Jack Dorsey, CEO of Twitter, testified verbally to the		
738	United States House Committee on Energy and Commerce, and stated, in part:		
739 740 741 742 743	3299 Mr. Dorsey: "So we are doing a few things. First, we are opening portals that allow partners and journalists to report anything suspicious that they see so that we can take much faster action."		
744	75. In 2014, an Indiana University survey found that only 7 percent of journalists		
745	identified as Republicans while 28 percent identified as Democrats. In 2002, the same study found		
746	that 18 percent of journalists identified as Republicans and 36 percent said that they were		
747	Democrats. In just more than a decade, a two to one Democratic Party advantage had grown into		
748	a four to one discrepancy.		
749	76. A study conducted by the Center for Public Integrity during the 2016 election		
750	revealed that more than 96 percent of political donations from journalists went to the Hillary		
751	Clinton campaign.		
752	77. On January 23, 2019 Dorcey responded to a question stating:		
753 754 755 756 757 758	JOURNALIST; I can confirm that there are Nazis on Twitter. DORCEY; "We need to be more proactive, but a lot of it has to do with the friction of everything relying on it being reported in the first place.		
759	78. Twitter openly discussed its efforts to as to how they were going to deal with the		
760	problem of White Nationalists so they wouldn't be able to speak in their public forum. Twitter first		

761	gave an arbitrary number of Twitter users the power to actively squelch minority views by using			
762	reports and from these reports. Twitter formed a hit list for suspensions and disciplinary actions.			
763	79. On March 20, 2019 White nationalist "groups" surged nearly 50 percent, growing			
764	from 100 chapters in 2017 to 148 in 2018. "So, while the number of white nationalists could			
765	have remained steady, the threat they pose may be increasing", John D. Cohen, a former			
766	counterterrorism coordinator and acting under secretary for intelligence and analysis of the U.S.			
767	Department of Homeland Security said. (See https://www.factcheck.org/2019/03/the-facts-on-			
768	white-nationalism			
769	80. The Southern Poverty Law Center hasn't counted the members of the so-called "alt-			
770	right." A press representative tells The Daily Beast that they're not aware of any nationwide			
771	surveys designed to count them. Now, the KKK is near its nadir and they estimate that the KKK			
772	counts between 5,000 and 8,000 members nationwide. That would make them less than 0,003			
773	percent of the population, even on the higher end of the SPLC's estimate, 327 million Americans			
774	and 981.000. (See https://www.thedailybeast.com/how-many-nazis-are-there-in-america-really)			
775	81. On March 22, 2019 at a Twitter all-hands meeting on an employee asked a blunt			
776	question:			
777 778 779 780	"Twitter has largely eradicated Islamic State propaganda off its platform. Why can't it do the same for white supremacist content?" A [Twitter] executive responded by explaining that:			
781 782 783 784 785	"Twitter follows the law, and a technical employee who works on machine learning and artificial intelligence issues went up to the mic to add some context." (As Motherboard has previously reported, algorithms are the next great hope for platforms trying to moderate the posts of their hundreds of millions, or billions, of users.)			
786 787	82. On Apr 9, 2019, the House Judiciary held a Hearing on hate crimes and the rise of			

white nationalism. The hearing examined hate crimes, the impact white nationalist groups have on

American communities and the spread of white identity ideology. The hearing addressed some of what social media companies can do to stem white nationalist propaganda and hate speech online and what the public forums are doing to police their public forums.

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- 83. April 27, 2019 Another researcher, JM Berger, pointed out to Vice that since so many white nationalists are supporters of President Trump, removing those accounts could lead conservatives to accuse the platform of anti-Republican bias. (See https://forward.com/fast-forward/423238/twitter-white-nationalists-republicans/)
- 84. April 27, 2019, Jack Dorsey while speaking of white nationalists, told Rolling Stone that people constantly tweet at him asking him to "get the Nazis off Twitter," but that "the reason so many remain is that others fail to report them for violating the site's terms of service." (See https://forward.com/fast-forward/423238/twitter-white-nationalists-republicans/)
- 85. On or about, April 25, 2019 a Twitter employee who works on machine learning told Motherboard that he believes that a proactive, algorithmic solution to white supremacy would also eatch Republican politicians.

91 percent of the company's terrorism-related suspensions in a 6month period in 2018 were thanks to internal, automated tools. Twitter currently has no good way of suspending specific white supremacists without human intervention, and so it continues to use human moderators to evaluate tweets. In an email from Twitter, a company spokesperson told Motherboard that "different content and behaviors require different approaches." "For terrorist-related content we've had a lot of success with proprietary technology but for other types of content that violate our policies—which can often [be] much more contextual—we see the best benefits by using "With ISIS, the group's obsessive branding, tight social networks and small numbers made it easier to avoid collateral damage when the companies cracked down (although there was some)," he said. "White nationalists, in contrast, have inconsistent branding, diffuse social networks and a large body of sympathetic people in the population, so the risk of collateral damage might be perceived as being higher, but it really depends on where the company draws its lines around content. Twitter hasn't taken the same aggressive approach to white

821 822 823 824 825 826 827 828		supremacist content because the collateral accounts that are impacted can, in some instances, be Republican politicians." The employee argued that, "on a technical level, content from Republican politicians could get swept up by algorithms aggressively removing white supremacist material." And that "Banning politicians wouldn't be accepted by society as a trade-off for flagging all of the white supremacist propaganda", he argued.	
829	86.	On May 15, 2019 in a House Civil Rights and Civil Liberties Subcommittee held a	
830	public hearing	discussing in part the impact on the communities most victimized and targeted by	
831	white supremacists.		
832	87.	On June 4, 2019, the House Judiciary held a Hearing "Confronting White	
833	Supremacy" ar	nd the "Adequacy of the Federal Response"	
834	88.	On August 12, 2019- When Will Twitter Ban White Nationalists? Civil Rights Leaders	
835	Urge the Site to Take Action (See https://fortune.com/2019/08/12/twitter-ban-white-nationalists/)		
836	89.	On September 20, 2019 House Oversight Joint Subcommittee Hearing on	
837	Confro	nting White Supremacy Mr. Raskin stated, in part:	
838 839 840 841 842		"We are here today to determine if existing counter terrorist tools can be mobilized to address the problem of white supremacy. And if so what civil liberty protections will limit the protections for any overreach."	
843	90.	On November 19, 2019, calls to boot white supremacists from the platform have	
844	intensified this year in the wake of mass shootings in El Paso, Texas, and Christchurch, Nev		
845	Zealand. In March. Facebook said it was banning white nationalist and white separatist content		
846	from its platform, putting pressure on Twitter to do the same. (See https://www.cnet.com/news		
847	twitter-under-i	nore-pressure-to-ban-white-supremacists)	
848	91.	Twitters' Workforce, through its Health Policy, knowingly focused its efforts.	
849	wrote and train	ned its algorithms, set its agenda's, formulated and implemented policies to track.	

police and regulate on the basis of going after and removing white supremacists, white separatists and white nationalists knowing that it would effect or regulate white Republicans. Conservatives and whites voices and white political views which, in fact, was demonstrated when Twitter regulated and shadow banned a majority of 600,000 Republicans and Conservatives who are mostly white, by Twitters' Workforce, who are, upon information and belief, mostly non-white or anti-white.

- 92. Twitter, facing pressure from Congress, shareholders, its anti-white Workforce, its anti-white users and advocacy groups to remove white nationalists off its public forum procured and devised a Health Policy in which to pursue white nationalists, which contained biased algorithms which would then sift and rise to the top white users tweets or accounts so that biased journalists through specially set up portals or content moderators or "user end closers" who are mostly predisposed to not liking white people, could then use these Health Polices meant for whites to then suspend whites, like Sensa, from its public forum.
- 93. Twitter failed and refused to provided responses to questions from Congressional members' of the House Energy and Commerce Committee, questions for the record despite an October 15th, 2018 deadline, which Dorsey stated under oath he would provide. A reasonable inference can be made that Twitter is hiding something.
- 94. An inference may be made that Dorcey was acting in an evasive way whenever he was asked "how many "Human Content" people does Twitter employ?", or to that effect. Was he avoiding telling truths concerning journalists true roles through their newly formed portals or to conceal other truths by not directly answering these questions?
- 95. System flaws in Twitter's Health Policy present high-risk opportunities for the misinterpretation of tweets or replies as they lack voice tone, inflection and emotional nuances of

vocal tones. It is well-documented among psychologists that when people lack information, they tend to rely on stereotypes to fill in the gaps. Without the benefit of paralinguistic cues such as gesture, emphasis, and intonation, it can be difficult to convey emotion and tone in a tweet, reply or direct message, let alone interpret a user's behavior from those just mentioned. Because Tweet communicators "hear" a statement differently depending on whether they intend to be, say, sarcastic or funny, it can be difficult to decipher and therefore may be under appreciated by their audience or Twitter's Workforce. Studies have also shown racial stereotypes and bogus expectancies influence people's impressions of a target more strongly over e-mail, which are similar to tweets, than voice interactions. When someone such as a content manager or ender users manager receives a tweet from someone they don't know, they often will revert to personality stereotypes, and in doing so raise the chances of emotional misinterpretation and the chances of the message getting lost through the medium because tweets cannot accurately convey tone, emotion, facial expressions, gestures, body language, eye contact, oral speech, or face-to-face conversation and will most likely be misinterpreted or misunderstood.

- 96. Twitter states that it is not going after Republicans or Conservatives and it can be reasonably inferred that Twitter suspends Republicans and Conservatives not for their political view or associations, but because they are white.
- 97. It can be inferred that Twitter discontinued its reporting of MAU in favor of DAU simply because it anticipated that it would be removing whites' accounts and did not want these numbers revealed in any upcoming stock reports or within the press as it would reflect negative upon the company and may effect stock prices.

VI. 42 U.S.C. § 2000a AND N.H.R.S.A 354-A:17

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- 98. Besides offering services anywhere in the world through its public forum. Twitter hosts many events open to the public such as public speaking, workshops, musicals, awards shows at its many facilities located throughout the US. At the majority of these events, Twitter supplies food and beverages for its guests and even houses an on-site bakery and sandwich shop at its San Francisco facility within the meaning of 42 U.S.C. § 2000a(b) & N.H. Rev Stat § 155:39-a.
- 99. Twitter is a place of public accommodation within the meaning of 42 U.S.C. §2000a(b) and (c). (2). (3) and (4) and NH Rev Stat § 155:39-a, as its operation of cafeteria's, lunchrooms, lunch counters, soda fountains, motion picture houses, theaters, concert halls or other places of exhibition or entertainment within its many facilities or establishments affect commerce as a substantial portion of the food which it serves or other products which it sells, has moved in commerce within the meaning of 42 U.S.C. § 2000a(b) 2 and (c)2 and NH Rev Stat § 155:39-a. II. Additionally, Twitter customarily presents performances, exhibitions or other sources of entertainment which move in commerce through its live feed of events inside it's many facilities throughout the US within the meaning of 42 U.S.C. § 2000a(b)(3), (c)(3) and NH Rev Stat § 155:39-a III and additionally under 42 U.S.C. § 2000a(b) 4 and (c)(4), as any establishment that contains a covered establishment, and which holds itself out as serving patrons of that covered establishment.
- Inside the Twitter San Francisco Headquarters facility and at its other facilities 100. throughout the US, Twitter hosts many public events within the meaning of 42 U.S.C. §2000a(b) and NH Rev Stat § 155:39-a, such as those described and display throughout Exhibit Q:
- Places of public accommodation" need not be physical structures, and 101. discrimination may occur when the goods or services of a place of public accommodation are enjoyed by customers who never visit a physical location.

918 102. The facts stated in CLAIM 1 and throughout, demonstrate that Sensa is a member 919 and belongs to a protected white group and that Twitters banning of Sensa's contract was 920 discriminatory and based on his race and was significantly harsher in comparison with other 921 similarly situated non-whites or non-white members of non-white races. Twitter, as a public 922 accommodation under the law, owed a duty to Sensa not to discriminate against him because of 923 his race and his membership in a protected race. Putting aside the psychological effects of Twitters' 924 racial discrimination of Sensa and thousands and thousands of other white users are the harmful 925 effects that may stifle future online commerce with other companies. Twitters' discriminatory 926 actions of deleting tweets or suspending contracts like Sensa's restrains and has a substantial effect on commerce in New Hampshire and throughout the United States as there are less users 927 928 purchasing or selling advertising, and also less "goods" for Twitter to sell its customers. This would also include all of the auxiliary businesses that go along with the advertising business, such 929 as accountants, attorneys, marketers, actors or producers, video producers and news agencies. 930 931 Other industries such as persons or companies selling products will never get to meet millions of potential white people who will no longer learn about or purchase their products because of 932 Twitter's discriminatory acts. Driving once-loyal customers away in droves which a reasonable 933 person would think are contrary to normal business procedures or policies. 934

103. Twitter formed opinions about and then treated Sensa not based on his individual merits, but rather on his skin color and membership or perceived membership in groups with assumed behavioral characteristics of being white and failed to offer full and equal services to Sensa at a covered establishment in violation of 42 U.S.C. §2000a and NH Rev Stat § 354-A.

VII. 47 U.S. Code § 230

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104. On September 5. 2018, Jack Dorsey, CEO of Twitter, testified verbally to the United States House Committee on Energy and Commerce, and stated, in part:

Mr. Dorsey: "It's an excellent question, and something that we have balanced in terms of, number one, our singular objective is to increase the health of this public square and this public space, and we realize that in the short term that will mean removing accounts." (See Exhibit Q-2)

- 105. Twitters' public areas on its computer network are able to accommodate large numbers of the public at one time. They often include display areas for entertainers, exhibitors and others to perform for the public at large. It is an appealing place for the public to converse and socialize as well as to browse and shop in and about with store ads and accesses placed throughout with members of the general public coming and going as they please.
- speaking in public and for the purpose of encouraging the patronizing of its advertisers. Although Twitter is privately organized, its computer network exhibits all the features of a public forum conducive to the public communication of views on issues of political and social significance and indeed has assumed law enforcement responsibilities normally reserved for State Actors through \$230. By exercising public functions, this nominally private entity assumed the constitutional obligations of local government, specifically including the duty to permit exercise of expressive rights within the boundaries of its forum which serves as the functional equivalent of a business block open to the general public and does not violate Twitter's property rights under the Fifth and Fourteenth Amendments.
- 107. Twitter has intentionally transformed its computer network into a public forum, square or market, a public gathering place, a downtown business district or community. They cannot now deny their own implied invitation to use the space as it was clearly intended, a public

966 forum for public speech, whose nature, purpose and primary use is public and not private speech. 967 which is open to the public. 968 108. Twitter has become a critical public forum for the expression of protected speech 969 and the federal courts of appeals has held that the government can create public forums within 970 Twitter's public forum computer network such the accounts Sensa interacted with such as the 971 @realDonaldTrump account and other government officials' accounts who use their Twitter 972 accounts for official business and where the protections for viewpoint discrimination of the First 973 Amendment apply in such designated DPF's. 974 109. Sensa's tweet stated: 975 Ya, let's all get all cutesy with a fkcn #Traitor who should be 976 hung if found guilty!! See Exhibit F-2, Sensa's Suspensions. See Exhibit F-3 for context. 977 978 979 Sensa's cognitive core political speech or speech concerning public affairs is more 110. 980 than self-expression, it is the essence of self-government and occupies the highest rung of the 981 hierarchy of First Amendment values and is entitled to special protection because of it's purely 982 expressive nature and its importance to a functional republic. 983 Sensa's free speech in his tweet was not commercial, hate, obscenity, stalking or 111. harassment speech. Sensa's cognitive speech is not violative under New Hampshire RSA 644:2 in 984 a "Public Place", or violative under any other New Hampshire Criminal law or under §230 for that 985 matter. Nor was his speech expressive conduct such as burning a flag. 986 On September 5, 2018, Chairman Walden, Twitters boss by proxy, lead off a 987 112. meeting of United States House Committee on Energy and Commerce Committee by stating; 988 989 "So, Mr. Dorsey, I am going to get straight to the heart of why we are 990 here today. We have a lot of questions about Twitter's business practices including questions about your algorithms content 991 management practices, and how Section §230's safe harbors protect 992

Twitter." (See Exhibit Q-2)

- 113. On September 5, 2018, Jack Dorsey, CEO of Twitter, testified verbally to the United States House Committee on Energy and Commerce that Twitter relies on governmental guidance and benefits it receives through §230, and stated, in part;
 - 2396 Mr. Dorcey; "Well, we do defend Section 230 because it is the thing that enables us to increase the health in the first place. It enables us to look at the content and look for abuse and take enforcement actions against them accordingly."
 - 2601 Mr. Dorcey; "We have made our singular objective to -- as a company to help improve the health of the content that we see on the service, and for us that means that people are not using content to silence others or to harass others or to bully each other so that they don't even feel safe to participate in the first place and that is what CDA §230 protects us to do is to actually enforce these actions -- make them clear to people in our terms of service but also to enforce them so that we can take actions." (See Exhibit Q-2)
- has chosen to entwine themselves with companies like Twitter, essentially relegating it's duties to protect, police and regulate free speech. Twitter deleted Sensa's tweets and banned Sensa's contract under the presumed protections of \$230 or through its Health Policies created, in part, to satisfy \$230 and the government and its duties to police and regulate the internet industry. Quite arguably, this saves the government and Twitter millions of dollars each year while trampling state and personal interests in Free Speech, Freedom to Assemble and Freedom of Expression.
- enforcement of Federal and State criminal laws to deter and punish trafficking in obscenity, stalking, and harassment by means of computer in return for legal protections for third-party content and for Twitters filtering decisions. Twitter's invocation and claims of authority under \$230 is likely to unlock the door and circumvent the independent Constitutional protections of

New Hampshire residents as users are unaware of their rights within the convoluted context of \$230. Eg. Congress the boss and Twitter the Executive with policing powers.

- 116. 28 U.S. Code § 2671 of the Federal Law Enforcement Officers' Good Samaritan Act of 1998 defines a "Federal agency" .. to include... corporations.
- 117. Twitter, primarily acting as instrumentalities or agencies of the United States and local New Hampshire law enforcement agencies, chooses to be a Good Samaritan in carrying out the wishes of Section §230 and converts a private entity like Twitter into a state actor or is equivalent to state action—because the private entity [Twitter] is voluntarily performing a traditional, exclusive public functions such as regulating criminal and non-criminal speech and behaviors at a local and State level.
- storing, caching, or providing access to content, it does "police" it's public forum at the direction of the Federal Government and Congress which enables it to take enforcement actions against those that Congress believes to be law breakers of obscenity, disturbing the peace, fighting words, or in Twitters case in which it "police(s)" "behaviors", which are all policing powers traditionally performed by local police, departments or municipalities which are generally considered State actions. This, in effect, turns Twitters operation into a governmental function that serves public interest and to which they receive "benefits" of Executive status in the form of legal immunity and in the savings of legal fees in return for policing it's designated public forum under the government created §230. Twitter also benefits from §230 as they use it as a authoritive bully whip upon its users without any retribution or due process rights afforded to users like Sensa. Twitter also leverages and benefits in the use of §230 as it is instrumental in producing and enforcing its own Health Policies and even brazened them to promulgate a new Health Policy that now polices

"behaviors" that are routinely protected by the States through their prospective Constitutions or local criminal laws.

- 119. Twitter's mere invocation of federal power through §230 will normally render futile any attempt by users to resist this suppression of speech and the utilization of local police or Courts.
- 120. Sensa's Constitutional deprivations such as his tweets being taken down and the resulting banning of his contract resulted from Twitters close 'nexus' to, or 'entanglement' and its exercise of §230 and in its performance of such acts which are traditionally local governmental functions.
- 121. Twitter is a state actor who, for its own economic benefit of legal protection, acted on behalf of Congress and through §230 to knowingly deny Sensa's both his State and US Constitutional rights and is therefore subject to regulation under the United States Bill of Rights, including the First, Fifth, and Fourteenth Amendments, which prohibit Federal and State governments from violating certain rights and freedoms.
- 122. Although Twitter is managed by a group of executives and directors, because of their relationship with §230, the government is virtually in the board room assisting or in some cases interfering with the essential operations of Twitter.
- they were out of their limits, overbroad in their role of "good Samaritan" and in "bad faith", used vague singular or plural forms of content-based or behavior-based speech suppression through its Health Policy, or tools thereof, in targeting and deleting Sensa's tweet and thereby controlling a white colored Sensa's third-party political speech on its website and thereby undeservedly defeating the Constitutional claims of an injured Sensa. Political speech that is constitutionally protected under the First Amendment and Article 22 of the New Hampshire State Constitution.

Twitter, a Quasi-government corporation chartered through an act of Congress,

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goes beyond merely private blocking or screening of offensive materials under a Section §230, and actively punishes and restricts "the right of an individual to speak freely [and] to advocate ideas," and to assemble peacefully in a designated public forum, as it did to Sensa. Twitter administered §230 in an Unconstitutional manner when it removed Sensa's free speech on a discriminatory content-based or subject matter viewpoint basis when it removed his tweet and banned his account in a public forum and not within the parameters of Section §230.

§230 Unconstitutional under the Commerce Act

- bounds granted by Articles [I] or [XIV] of the Constitution. Part I, Article 22 of the New Hampshire Constitution and lacks authority under Article 1. Section 8 of the Constitution. specifically under the Commerce Clause, to regulate and/or police and Americans speech specifically through §230 as it is not a valid exercise of Congress' commerce powers as public speech or the criminal nature of speech are entirely noneconomic. Similarly, true threats or inciteful crimes of speech are not, economic activity and are more aptly to be governed by State or local Criminal laws. The economic necessities outlined in §230 should not provide cover for government-supported infringements of speech as exchanging ideas is free and no money is exchanged.
- 126. Congress, under any Commerce act or regulation, lacks the authority to regulate and/or suppress noneconomic speech or criminal conduct under §230 based solely on that conduct's aggregate effect on interstate commerce as police powers lie within the States and not with the Federal Government. When applied, §230 creates a substantial expansion of federal authority to regulate persons not otherwise subject to such regulation.

- 127. Congress has exceeded its constitutional bounds in passing §230 as in our federal system, the National Government possesses only limited powers where the States and the people retain the remainder. Police power, such as punishing street crime, regulating speech or behavior is possessed by the States and not by the Federal Government.
- 128. Because the police power is controlled by 50 different States instead of one national sovereign, the facets of governing that touch on citizens' daily lives are normally administered by smaller governments closer to the governed. The Framers thus ensured that powers which "in the ordinary course of affairs, concern the lives, liberties, and properties of the people" were held by governments more local and more accountable than a distant federal bureaucracy.
- 129. §230 prohibits the freedom of speech under the U.S. Constitution Article [I] Freedom of expression and the Due Process and Equal Protections clauses within Articles [IV] and [XIV] and allows these freedoms to be regulated in a discriminatory manner.
- 130. §230 restricts the right of individuals to speak freely in public forums and violates freedom of speech rights under Part I, Article 22 of the New Hampshire Constitution which are inviolably preserved for New Hampshire Citizens and should not be subject to encroachment by any new regulations.
- 131. In passing §230, the legislature subbed out the Executive's policing duties and therefore usurped the Judicial remedies available to Citizens for violations of Federal or State Constitutions.
- 132. In passing §230, the legislature overrode the entrenchment clause under Part I, Article 22 of the New Hampshire Constitution and the due process rights that accompany it without any type of strict scrutiny which would have examined restrictions or regulations with regard to content of speech prior to it passing into law. (See *Congressional Records*) Part I, Article 22 of

the New Hampshire Constitution protects Sensa's free and political speech, which was reasonably exercised, in public forums even when the forums are privately owned.

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discriminatory on its face under Part I, Article 22 of the New Hampshire Constitution and the First

In any forum, §230 is unconstitutionally vague, overbroad and viewpoint

§230 is also facially overbroad because a substantial number of its applications such

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discriminatory enforcement, enabling State Actors to administer a policy on the basis of

Amendment of the United States Constitution as it authorizes and encourages arbitrary and

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impermissible factors. As a prior restraint that regulates speech based on its content, §230 is

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presumptively unconstitutional. §230 is also unconstitutionally vague and overbroad because no

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one can decipher its meaning, it permits and encourages arbitrary and discriminatory enforcement,

as removing speech "taken in good faith" and speech "otherwise objectionable" are

unconstitutional and viewpoint discriminatory on their face because it fails to provide people of

ordinary intelligence a reasonable opportunity to understand what conduct it prohibits and it

lascivious, filthy, excessively violent, harassing, the regulation can be used to censor any

expression or word that is critical, negative, or controversial or is capable of a critical, negative, or

controversial interpretation regardless of whether it constitutes an accusation of moral turpitude or

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and it lacks any plainly legitimate sweep.

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136. Accordingly, §230 is unconstitutionally overbroad because a substantial number of its applications are unconstitutional when judged in relation to a purported legitimate sweep that

authorizes or even encourages arbitrary and discriminatory enforcement.

135. Even assuming §230 has a plainly legitimate sweep that targets obscene, lewd,

whether the speech is "constitutionally protected or not".

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reaches accusations of moral turpitude and laws must provide explicit standards for those who apply them.

CLAIM I (For Violations of U.S.C. §1981)

- 137. Sensa incorporates by reference each and every paragraph, tweet, article, exhibit or attachment included in this document as though set forth fully herein.
- 138. 42 U.S.C. §1981, regulates private conduct as well as governmental action and prohibits race discrimination in the enforcing of contracts against or in favor of, any race.
- 139. Sensa is a white person and a member of the white race. At all times mentioned herein. Sensa tweeted, posted, communicated, acted, represented, displayed, behaved and portrayed himself to be a white person and a member of the white race who followed, replied and conversed directly, relaying his many political views to many politicians, members of Congress, newspapers, other MAGA followers, including the @realDonaldTrump and other DPF's on Twitters public forum. Twitter.com. Through this Twitter account, Sensa was a daily active user looking to learn, promote and drive traffic to a potential blog site, converse in political speech, among other things, using Twitter's services and public forum. (See Exhibit E, Sensa's Twitter Profile.)
- 140. By a preponderance of the facts recorded herein, a reasonable factfinder could rationally conclude that significant circumstances contribute to the inference of discrimination of at least thousands of whites, including Sensa, silenced or otherwise oppressed by Twitter locking or banning their contracts, and that these facts demonstrate Twitter's and that of its Workforce, state of mind(s) and that race made a difference in Twitter's decisions and raises an inference that Twitters legitimate reasons such as Health Policies were not it's true reasons for locking and banning the contracts of a white Sensa and other white users, but were a devised pretext for mass

discrimination as a result of the anti-white racial animus held by Twitters', CEO, officers, directors and/or managers, employees and/or agents and that these facts demonstrate the prima facie elements of discrimination which include acts to deprive Sensa and other similarly situated white users of equal protection of, and equal privileges and immunities under the laws, in which Sensa, and the others were treated less favorably than others who are non-white and that this treatment was because Sensa and other whites, are or were perceived to be white or behaving white, and was not accidental. Additionally, Twitters' CEO, officers, directors and/or managers knowingly and maliciously devised, participated in and condoned the discriminatory conduct as they used their new Health Policy initiative as a pretext to discriminately remove or ban for life the contracts, of perceived or actual white owned accounts like Sensa's. These accounts did not need to be oppressively ban as Twitter already had a processes in place that would remove any violative tweets not within their policies. Thus, Twitter needlessly and maliciously locked then banned Sensa's tweets and contract when it should have known, that [it] had already demonstrated that it could, among other things, simply delete the violative tweet and not ban his contract.

- 141. Great discrepancies in the punishments received by Sensa and by whites in these exhibits mentioned above, in contrast to Sensa's non-white peers, yields a reasonable inference that, in the fall and early winter of 2019, Twitter intentionally discriminated against Sensa because he was white, while simultaneously, similarly situated non-whites were treated differently even though they have committed similar or worse acts, which gives the appearance of racial disparity in the issuing of discipline for virtually the same or less infraction and invokes the notion of treating two persons differently on the basis of a certain characteristic that only one possesses.
- 142. When Twitter purposely and discriminately locked and then banned Sensa's contract and services, Twitter impaired the 'contractual relationship' under which Sensa had

rights." Twitter denied Sensa the right to these services, the right to make and expand the contract to include these and other services and to the benefits or privileges of their contractual relationship. And while Twitter purposely deprived Sensa of services, similarly situated users outside Sensa's protected class, who had signed identical contracts similar to Sensa, were not denied the same services. Twitter allowed non-Whites to speak their minds and behave as non-whites, while denying whites like Sensa this advantage.

- 143. Twitter had a duty to Sensa and their other white customers not to discriminate against whites while promulgating or enforcing its rules or contracts and failed to provide Sensa the full benefits of his contract when it banned his account and contract because he was white and/or behaving white. Twitter knew Sensa used Twitters services on a daily basis and it was Twitters intent to prevent Sensa from doing so on any meaningful basis because he was white and/or behaving white. But for Sensa being white, he would not have been harmed or injured and would not have suffered the loss of legally protected rights, and that if he were non-white, he would be enjoying the benefits of his contract with Twitter.
- 144. Sensa fully intended to continue with the contract as an active user but was, unless enjoined, prohibited from doing so because Twitter imposed additional conditions on Sensa to behave unlike his own race. These additional conditions, such as walking talking, acting, displaying, behaving or portraying himself to be a non-white, were placed on Sensa and denied Sensa his right to contract and to enjoy all benefits, privileges, terms and conditions of the existing contractual relationship Sensa shared with Twitter.
- 145. As long as Sensa remains banned, or is enjoined. Sensa cannot use, engage or directly converse with the President or any other Official Representatives' tweets. Sensa has only a "limited" ability to observe *a* realDonaldTrump tweets and replies, and he cannot use or reply

to tweets or replies to tweets or participate in political discourse or speech with anyone in the Twitter public forum, including the President. And as long as Sensa remains banned from Twitters public forum, his ability to communicate using the Twitter public forum platform will continue to be so limited and absent some unforeseen change to his banned status, he will continue to experience that harm or a cognizable injury-in-fact, in a personal and individual way, so long as he is banned. Sensa's only redress to prevent further and continued injuries, is through a favorable declaratory or injunctive relief.

- 146. Upon information and belief, "the officers, directors, or managers of Twitter" had to have participated in or condoned the discriminatory conduct carried out by its agents, employee's or other contractors or actors. These agents, employee's or other contractors or actors, knew or should have known that their discriminatory actions could likely result in injury, damage, or other harm to Sensa and to other whites.
- 147. Twitter's discriminatory acts of locking and then banning Sensa's contract because he was white, was willful and done purposely and deliberately in violation of the law as Twitters acts were done knowingly, with the set purpose of removing whites from its public forum, and failed to yield to reason, and unless enjoined this will continue to happen to other whites in Twitters public forum.
- 148. Twitter did not have to ban Sensa forever. It could have used its workforce, algorithms or journalists to delete tweets or it could have let anyone who might be offended to block Sensa from their view and demonstrates Twitter's reckless indifference to the rights of whites and those of Sensa.
- 149. The above-described conduct violates 42 U.S.C. § 1981, which prohibits interference with the right to make and enforce contracts on account of race.

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- 150. As a result of the above-described discrimination, Sensa suffered equitable losses when he lost his followers, important contacts, news contacts and materials posted; compensatory damages in equipment, apps or software purchased and designed to enhance his Twitter public forum platform in order to drive traffic to his proposed blog, with expectation damages of lost profits to be determined at trial.
- 151. As a direct and proximate result of Twitter's discriminatory acts, Sensa suffered damages in the amount of \$250,000,000, and continues to suffer, including, but not limited to, insult, pain, embarrassment, humiliation, emotional distress, mental suffering, and injury to his personal and professional reputations, including general or special damages, costs, and other out-of-pocket expenses.
- 152. Sensa is entitled to injunctive and declaratory relief, along with costs, reasonable attorney fees and expert witness fees pursuant to 42 U.S.C. § 1988.
- 153. Twitter is and at all times mentioned herein has been a place of public accommodation within the meaning of 42 U.S.C. § 1981 and owed a duty not to discriminate against Sensa. The "but for" cause and the motivation for the above-described conduct by defendant Twitter' CEO, officers, directors, managers, employee's or other contractors or actors, was because Sensa is white and a member of the white race.

CLAIM II

(For Violations of 42 U.S.C. § 2000a AND N.H.R.S.A 354-A:17)

- 154. Sensa re-alleges and incorporates by reference each and every paragraph, tweet, article, exhibit or attachment included in this document as though set forth fully herein.
- 155. Sensa is a white person and a member of the white race. At all times mentioned herein, Sensa tweeted, posted, communicated, acted, represented, displayed, behaved and

portrayed himself to be a white person and a member of the white race when using Twitter's services at Twitter.com.

156. Twitter is and at all times mentioned herein has been a place of public accommodation within the meaning of 42 U.S.C. § 2000a and NH R.S.A. 155:39-a and owed a duty not to discriminate against Sensa in its public accommodation due to his race. The "but for" cause and all of the motivation for the above-described conduct by defendant Twitter' CEO, officers, directors, managers, employee's or other contractors or actors, was because Sensa is white and a member of the white race.

- 157. The above-described conduct violates 42 U.S.C. § 2000a and N.H.R.S.A 354-A:17 which prohibits discrimination in places of public accommodation on account of race.
- 158. By a preponderance of the facts recorded herein, a reasonable factfinder could rationally conclude that significant circumstances contribute to the inference of discrimination of at least thousands, including Sensa's, silenced or otherwise oppressed by Twitter in its public accommodation and that these facts demonstrate Twitters state of mind and that race made a difference in Twitters decision in denying Sensa's entry into its public accommodation and raises an inference that Twitters legitimate reasons such as "Health" were not it's true reasons for not allowing a white Sensa and other white users into its public accommodation by locking or banning their contracts, but were merely a pretext for mass discrimination as a result of racial animus held by Twitters, CEO, officers, directors and/or managers, employees and/or agents and that these facts demonstrate the prima facie elements of discrimination which include acts to deprive Sensa and other similarly situated white users of equal protection of, and equal privileges and immunities under the laws, in which Sensa, and other whites were treated less favorably than others who are non-white and that this treatment was because Sensa and other whites, are and were perceived to

be white or acting white, and was not accidental. Additionally, Twitters' CEO, officers, directors and/or managers knowingly participated in and condoned the discriminatory conduct as they maliciously used their new Health Policy initiative as a pretext to discriminately remove or ban for life, actual white persons from its public facilities. Users like Sensa, that did not need to be oppressively banned as Twitter already had a processes in place that would remove violative tweets not within their policies. Thus, Twitter needlessly and maliciously locked then banned Sensa's tweets and contract when it should have known that [it] had already demonstrated that it could silence or otherwise oppress any persons views by simply, among other things, deleting the violative tweet and not by banning his contract or entry into its public accommodation.

directly reply to the Presidents or any other Official Representatives' tweets. Sensa has only a "limited" ability to observe @realDonaldTrump tweets and replies, and he cannot use or reply to tweets or replies to tweets or participate in political discourse or speech with anyone in Twitters public accommodation. And as long as Sensa remains banned from Twitters public accommodation. his ability to communicate using the Twitter public forum platform will continue to be so limited and absent some unforeseen change to his banned status, he will continue to experience that harm or a cognizable injury-in-fact, in a personal and individual way, so long as he is banned. Sensa's only redress to prevent further and continued injuries, is through a favorable declaratory or injunctive relief.

160. As a result of the above-described discrimination. Sensa suffered equitable losses when he lost his followers, important contacts, news contacts and materials posted; compensatory damages in equipment, apps or software purchased and designed to enhance his Twitter public

forum platform in order to drive traffic to his proposed blog; and expectation damages of lost profits to be determined at trial.

- damages in the amount of \$250,000,000, and continues to suffer, including, but not limited to, insult, pain, insult, embarrassment, humiliation, emotional distress, mental suffering, and injury to his personal and professional reputations, including general or special damages, costs, and other out-of-pocket expenses, equitable losses when he lost his followers, important contacts, news contacts and materials posted; compensatory damages in equipment, apps or software purchased and designed to enhance his Twitter public forum platform in order to drive traffic to his proposed blog; and expectation damages of lost profits to be determined at trial.
- 162. Twitter's discriminatory acts of banning Sensa from its public accommodation was because he was white, was willful and done purposely and deliberately in violation of the law as Twitters acts were done knowingly, with the set purpose of removing whites from its platform, and failed to yield to reason, and unless enjoined he will continue to suffer damages and this will continue to happen to other whites in Twitters public forum.
- 163. Sensa is entitled to injunctive and declaratory relief, along with costs, reasonable attorney fees pursuant to 42 U.S.C. § 2000a. and expert witness fees pursuant to 42 U.S.C. § 1988.

CLAIM III(For Violations of Constitutional Rights)

- 164. Sensa re-alleges and incorporates by reference each and every paragraph, tweet, article, exhibit or attachment included in this document as though set forth fully herein.
- 165. Sensa, at all times mentioned herein was a US Citizen and a New Hampshire resident was entitled to Free Speech, Freedom to Assemble and Freedom of Expression under Part I, Articles 22 and 32 of the New Hampshire Constitution and the U.S. Constitution Article [I]

Freedom of expression and the Due Process and Equal Protections clauses within Articles [IV] and [XIV] when in a public forum or DPF at Twitter.com.

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166. Twitter, at all times mentioned herein, acting under the color of State and acting as State Actor and operating a public forum and fulfilling functions ordinarily reserved to the State in a public forum, violated Sensa's free speech rights protected by Article 22 of the New Hampshire Constitution and the U.S. Constitution Article [I] Due Process and Equal Protections clauses within Articles [IV] and [XIV] when it regulated, imposed a viewpoint or behavior based restriction to delete his tweet and then violated Sensa's freedom to assemble protected by the U.S. Constitution Article [I] and Article 32 of the New Hampshire Constitution and the Due Process and Equal Protections clauses within Articles [IV] and [XIV] when it banned Sensa's from entering its public forum, including DSF's within that public forum which are, to this day, preventing him from interacting directly with the President and other US Official Representatives.

167. Twitter, as a State Actor, owed a duty to Sensa under Part I. Articles 22 and 32 of the New Hampshire Constitution and the U.S. Constitution Article [I] Freedom of expression not to discriminate against Sensa based on a viewpoint or behavior-based restrictions in a public forum. The "but for" cause and all of the motivation for the above-described conduct by defendant Twitter' CEO, officers, directors, managers, employee's or other contractors or actors, was because Sensa is white and a member of the white race who possesses white viewpoints.

168. Twitter deprived Sensa of free speech or freedom of expression on a content or behavior-based viewpoint in a public forum without abiding by Part I. Article 22 and 32 of the New Hampshire Constitution and the U.S. Constitution Article [I].

169. By a preponderance of the facts recorded herein, a reasonable factfinder could rationally conclude that significant circumstances contribute to the inference of discrimination of

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at least thousands of whites, including Sensa, silenced or otherwise oppressed by Twitter's policing actions and that these facts demonstrate Twitters state of mind and that race made a difference in Twitters decisions and raises an inference that Twitters legitimate reasons such as "Health" were not it's true reasons for banning tweets and the contracts of a white Sensa and other white users, but were a pretext for mass discrimination as a result of racial animus held by Twitters. CEO, officers, directors and or managers, employees and/or agents not liking whites' viewpoints or behaviors and that these facts demonstrate the prima facie elements of discrimination which include acts to deprive Sensa and other similarly situated users of equal protection of, and equal privileges and immunities under, the laws, in which Sensa, and others were treated less favorably than others who are non-white and that this treatment was because Sensa is and or was perceived to be white and had white viewpoints, and was not accidental. Additionally, Twitters' CEO, officers, directors and or managers knowingly and maliciously participated in and condoned the discriminatory conduct as they used their new "Health" initiative as a pretext to discriminately remove tweets or replies based on Twitters viewpoint or ban for life the contracts, of perceived or actual white owned accounts like Sensa's. Sensa did not need to be oppressively banned as Twitter already had a processes in place that would remove violative tweets not within their "supposed" health policies. Thus, Twitter needlessly and maliciously banned Sensa's contract when it should have known that [it] had already demonstrated that it could silence or otherwise oppress Sensa's views by simply, among other things, deleting the violative tweet and not by terminating Sensa's contract.

As long as Sensa remains banned, or is enjoined. Sensa cannot use, engage or directly reply to the Presidents or any other Official Representatives' tweets. Sensa has only a "limited" ability to observe \hat{a} realDonaldTrump tweets and replies, and he cannot use or reply to

tweets or replies to tweets or participate in political discourse or speech with anyone in the Twitter public forum. And as long as Sensa remains banned from Twitters public forum, his ability to communicate using the Twitter public forum platform will continue to be so limited and absent some unforeseen change to his banned status, he will continue to experience that harm or a cognizable injury-in-fact, in a personal and individual way, so long as he is banned. Sensa's only redress to prevent further and continued injuries, is through a favorable declaratory or injunctive relief.

- 171. "The injury caused" by Twitter to Sensa and others—the deprivation of free speech rights for posting political views and freedom to assemble thereafter through banning, is most certainly aggravated in a unique way as Twitters' boardroom is led by executives who seek guidance and directives from Congress, content—policy teams led by employees, content moderators, independent contractors, others, in and a part of "Twitter's Workforce" who draft respective public forum' content rules, review complaints about content, and speech and behavior infractions all under the guidance and authority of §230. Even if [its] rules were produced by private consulting firms, it's not unusual for the government to hire private consulting firms and regardless, they have or would have been guided by the municipal or federal powers within the principles of §230 in the formation and the application of those rules used towards U.S. Citizens. Twitters Workforce was in fact working under the direction of Congress to aid in the policing and enforcement of §230.
- 172. Sensa's right to free speech and his rights to assemble under the U. S. Constitution and the New Hampshire Constitution in a DPF and public forum heavily outweigh the protected private-property rights. Twitter may have in its public forum as it was acting on behalf of and for the Federal Government and State Governments to regulate speech and because it is an interactive

space within DPF's such as the @realDonaldTrump account, many other members of Congress, elsewhere and where people congregate within that interactive space or DPF to discuss politics and other matters of public concern. Twitter's DPF's in many respects have replaced stumped political speeches and also acts as a typical downtown area of public gatherings and activities.

- 173. As a direct and proximate result of Twitters viewpoint-based and discriminatory actions. Sensa has suffered irreparable harm, including the loss of his constitutional rights, entitling him to declaratory and injunctive relief and at a minimum, nominal damages.
- 174. As a direct and proximate result of Twitter's viewpoint-based discriminatory acts. Sensa suffered damages in the amount of \$250,000,000, and unless enjoined, will continue to suffer, including, but not limited to, insult, pain, insult, embarrassment, humiliation, emotional distress, mental suffering, and injury to his personal and professional reputations, including general or special damages, costs, and other out-of-pocket expenses, equitable losses when he lost his followers, important contacts, news contacts and materials posted; compensatory damages in equipment, apps or software purchased and designed to enhance his Twitter public forum platform in order to drive traffic to his proposed blog and expectation damages of lost profits to be determined at trial.
- 175. Sensa is entitled to exemplary and/or enhanced compensatory damages, costs and reasonable attorney fees pursuant to NH R.S.A 354-A:21-a, as Twitters' acts were willful, intentional, wanton, oppressive and made with reckless disregard to Sensa and his rights under the law.

VIII. MOTION TO PROCEED ANONYMOUSLY

176. Sensa re-alleges and incorporates by reference each and every paragraph, tweet, article, exhibit or attachment included in this document as though set forth fully herein.

1418	177. Sensa motions to proceed in this action under a pseudonym name and for the Court
1419	to enter a protective order restricting the disclosure of his identity.
1420	178. Courts have allowed plaintiffs to proceed anonymously in cases involving real danger
421	of physical harm which may occur as a result of the disclosure of Sensa's identity.
422	179. Sensa has young children and worries that disclosure of his real name may cause
423	them harm, given their ages and vulnerability and inability to protect themselves. (See Doe v. Blue
424	Cross and Blue Shield of Rhode Island, 794 F.Supp. 72, 74 (D.R.I. 1992), citing Doe v. Rostker,
425	89 F.R.D. 158, 161 (N.D.Col. 1981)). Sensa's older children are just as vulnerable as they are out
426	and about in public spaces.
1427	180. Antifa group chants outside, vandalizes Fox commentator Tucker Carlson's home.
428	(See https://www.nbcnews.com/news/all/antifa-group-chants-outside-vandalizes-fox-
429	commentator-tucker-carlson-s-n934131)
430	181. "Hate against Donald Trump's supporters sometimes gets swept under the rug."
431	(See https://www.usatoday.com/story/opinion/2019/03/12/recent-hate-against-trump-supporters-
432	goes-unnoticed-talker/3139501002/)
1433	182. "Liberals are now willing to target any Trump supporter for ruination." The message
1434	to anyone who dares not march in lockstep with liberalism." "You don't matter, and we will
1435	target you for ruination whenever we feel like it." (See https://nypost.com/2019/08/08/liberals-
1436	are-now-willing-to-target-any-trump-supporter-for-ruination/)
1437	183. Maxine Waters mocks: "I threaten Trump supporters 'all the time'". (See
1438	https://thehill.com/homenews/house/405877-maxine-waters-i-threaten-trump-supporters-all-the-
1439	time).
I	

1440	184. Rap Sheet: ***639*** Acts of Media-Approved Violence and Harassment Against
1441	Trump Supporters. (See https://www.breitbart.com/the-media/2018/07/05/rap-sheet-acts-of-
1442	media-approved-violence-and-harassment-against-trump-supporters*)
1443	185. Members of the US Congress are 'Outing" donors to Donald Trump inviting abuse
1444	from the public.
1445	Joaquin Castro
1446	Sad to see so many San Antonians as 2019 maximum donors to Donald Trump — the owner of
1447	realtor Phyllis Browning, etc.
1448	Their contributions are fueling a campaign of hate that labels Hispanic immigrants as 'invaders.'
1449	(See https://twitter.com/Castro4Congress/status/11585~6680182~18464/photo/1/)
1450	186. MN State Rep Was Among Antifa Mob Harassing Trump Supporters After Rally.
1451	Before the rally, a middle-aged woman, her husband, and her 75-year-old mother were harassed
1452	by the vicious mob as they made their way into the venue, the Minneapolis Star-Tribune reported.
1453	(See https://www.lucianne.com/2019/10/12/nm_state_rep_was_among_antifa_mob_
1454	brharassing_trump_supporters_after_rally_1~593.html)
1455	187. Defendants have Sensa's name and would not be prejudiced in Sensa proceeding
1456	anonymously but would run the risk of physical and/or mental harm to Sensa or his family.
1457	188. The interests of Twitter and/or public will not be harmed at this early stage of the case
1458	if Sensa's name is not revealed. Sensa is prepared to address measures to protect the confidentiality
1459	of his identity should the Court require disclosure to the public at a later stage in the proceedings.
1460	189. For these reasons and such other reasons as may appear just to the Court. Sensa
1461	requests that he be allowed to proceed anonymously and that the Court issue a protective order or
1462	gag order to keep his family safe from even the slightest bit of harm.

PRAYER FOR RELIEF

WHEREFORE, as there is a substantial likelihood that Sensa will succeed on the merits of his claims. Sensa seeks the following relief in this action;

- I. ORDER preliminary injunction preventing disclosure of Sensa's true identity from public disclosure.
- II. Under Counts I and II, DECLARE (a) Twitter's "VFC" invalid in this case; (b) Twitters discriminatory acts towards Sensa Unconstitutional; and (c) Twitter, Inc. a "Place of Accommodation": ORDER a preliminary injunction; (a) requiring Twitter to reinstate and un-ban Sensa's Twitter account and contract to its original December 5, 2019 form, as Sensa has no adequate remedy at law; and (b) prohibiting Twitter from banning white users due to their race: ORDER a permanent injunction requiring Twitter to; (a) re-instate any account banned due to Twitters discriminatory actions and/or business practices or activities; (b) undergo an independent third-party civil rights audit and report back to the Court its findings, to ensure that [it] is free from bias and discrimination within all its business activities and commerce activities; and (c) Retain a post judgement enforcement mechanism to ensure no future commerce violations occur: ORDER civil penalties; (a) of \$5,000 for each violation found by independent third-party audit; (b) Disgorge all or part of the profits Twitter made through advertising sales while conducting the above stated violations of commerce. ENTER Judgment in favor of Sensa and against Twitter.
- III. Under Count III, Declare (a) Twitters computer network a "Public Forum" under law; (b) 42. U.S.C. Section §230 unconstitutional, unconstitutionally vague, overbroad and viewpoint discriminatory on its face under Part I, Article 22 of the New Hampshire Constitution and the First Amendment of the United States Constitution under the Commerce Act; and (c) Twitter a State Actor as applied to this case; (d) Twitters view-point based discriminatory acts

1486	unconstitutional: Order a preliminary injunction suspending Section §230: ENTER Judgment in
1487	favor of Sensa and against Twitter.
1488	IV. As to all Counts; (a) for reasonable attorney and fees pursuant to 42 U.S.C. § 1981,
1489	§ 1988 and NH R.S.A 354-A:21, and for costs and disbursements necessarily incurred herein; (b)
1490	for prejudgment interest on all Counts on the principal sum awarded by the Jury from May 4, 2020
1491	to the date of Judgment at a rate pursuant to NH Rev Stat § 336:1; and (c) such other relief,
1492	including nominal, punitive or other damages, costs, as is just and equitable.
1493	V. Sensa reserves his right to amend this Complaint upon discovery of additional
1494	instances of Twitters' wrongdoing.
1495	JURY DEMAND
1496	Sensa hereby respectfully demands a trial by jury on all issues so triable and pursuant to
1497	Federal Rule of Civil Procedure 38.
1498	Dated: May 4, 2020.
1499	/s/ Sensa Verogna
1500	Plaintiff, proceeding anonymously as;
1501	Sensa Verogna
1502	sensaverogna@gmail.com
1503	
1504	I. Sensa V Quare. a New Hampshire Resident over the age of 18.
1505	filing anonymously as Sensa Verogna, verify under penalty of perjury that I have read the above
1506	complaint and its contents. I also verify that, to the best of my knowledge and recollection, the
1507	matters stated in the complaint are true and correct.
1508	Executed the day of May, 2020
1509	Executed the day of May. 2020 Septem Veryor
1510	Anonymously as, Sensa Verogna