

United States District Court  
Northern District of California

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25  
26  
27  
28

UNITED STATES DISTRICT COURT  
NORTHERN DISTRICT OF CALIFORNIA

MARC OPPERMAN, et al.,  
Plaintiffs,  
v.  
PATH, INC., et al.,  
Defendants.

Case No. 13-cv-00453-JST

**ORDER GRANTING IN PART AND  
DENYING IN PART MOTIONS TO  
DISMISS**

Re: ECF Nos. 493, 495, 496, 497, 498, 499,  
500, 501, 503

**THIS ORDER RELATES TO ALL  
CASES**

Before the Court are nine motions to dismiss Plaintiffs’ Second Consolidated Amended Complaint (“SCAC”) filed by Defendants Twitter, Inc.; Foodspotting, Inc. and Yelp! Inc.; Foursquare Labs, Inc.; Chillingo Ltd., Electronic Arts Inc., Rovio Mobile Oy, and ZeptoLab UK Limited; Gowalla Incorporated; Instagram, LLC; Kik Interactive, Inc.; Apple Inc.; and Path, Inc. ECF Nos. 493, 495, 497, 498, 499, 500, 501, 503. For the reasons set forth below, the Court will grant the Motions in part and deny them in part.

**I. BACKGROUND<sup>1</sup>**

**A. Factual History**

This is a putative class action challenging conduct by Apple and various developers of applications for Apple devices (“App Defendants”). SCAC, ECF No. 478, ¶ 1. Plaintiffs allege that, during the class period (July 10, 2008 through February 2012), they owned one or more of the three Apple products at issue here—the iPhone, iPad, and/or iPod touch (collectively, “iDevices”). *Id.*, ¶ 2. Plaintiffs allege that Apple engaged in a mass marketing campaign, whereby it “consciously and continuously misrepresented its iDevices as secure, and that the

---

<sup>1</sup> The Court accepts as true the following facts alleged in the complaint for purposes of resolving these motions to dismiss. See *Navarro v. Block*, 250 F.3d 729, 732 (9th Cir. 2001).

United States District Court  
Northern District of California

1 personal information contained on iDevices—including, specifically, address books, could not be  
2 taken without their owners’ consent.” Id., ¶ 3.

3 **1. The “Contacts” App**

4 Each iDevice comes pre-loaded with a “Contacts” mobile software application (or “App”),  
5 which iDevice owners may use as an address book to input and store the following information  
6 about the owner’s contacts:

- 7 (1) first and last name and phonetic spelling of each, (2) nickname,
- 8 (3) company, job title and department, (4) address(es), (5) phone
- 9 number(s), (6) e-mail address(es), (7) instant messenger contact, (8)
- photo, (9) birthday, (10) related people, (11) homepage, (12) notes,
- (13), ringtone, and (14) text tone.

10 Id., ¶ 54, 55. The “information in the Contacts App is among the most private and personal of  
11 such information a user maintains on an iDevice. The address book data reflects the connections,  
12 associations, and relationships that are unique to the owner of the iDevice.” Id., ¶ 56. Further, the  
13 information stored therein “is highly personal and private,” and “is not shared, is not publicly  
14 available, is not publicly accessible, and is not ordinarily obtainable by a third party unless the  
15 owner physically relinquishes custody of his or her iDevice to another individual.” Id.

16 **2. Apps’ Use of Contact Information**

17 According to Plaintiffs, and notwithstanding Apple’s representations about the security of  
18 its iDevices, Apple knew that the devices permitted the App Defendants’ Apps “to secretly upload,  
19 store, and in some cases disseminate [Plaintiffs’] personal and private address books as stored in  
20 the ‘Contacts’ App from the iDevices without [Plaintiffs’] knowledge or consent.” Id., ¶ 2. In  
21 fact, Plaintiffs allege, Apple provided its “assistance and cooperation” to the App Defendants in  
22 accessing and misusing iDevice owners’ address-book information. Id. And despite Apple’s  
23 “unique knowledge that its iDevices were not as secure as represented,” Apple “consistently and  
24 deliberately failed to reveal its products’ security flaws to consumers . . . .” Id., ¶ 4. Because of  
25 “Apple’s conduct, Plaintiffs and millions of other people purchased iDevices reasonably believing  
26 that they were secure when, in fact, they are not, and then downloaded Apps, including the Apps  
27 manufactured by App Defendants, and suffered the unexpected and unauthorized theft of their  
28 personal data.” Id. Plaintiffs allege that they would not have paid as much for their iDevices had

1 they known of the devices' security flaws. Id., ¶¶ 142, 148, 154, 161, 168, 174, 180, 186, 192,  
2 197, 203, 210, 216, 223, 230.

### 3 **3. The App Store and App Development**

4 Apple offers Apps solely through its App Store, which Apple launched in July 2008. Id., ¶  
5 39. “Apple has exclusive control over what Apps are available in the App Store, and the iDevices  
6 are designed to only accept software downloads from the App Store . . . .” Id. According to  
7 Plaintiffs, “[t]he App Store and the availability of numerous Apps to perform different functions  
8 are key parts of Apple’s marketing strategy and the popularity of the iDevices.” Id., ¶ 40.

9 In order to offer an App through the App store, “a third-party developer must be registered  
10 as an ‘Apple Developer,’ agree to the iOS Developer Program License Agreement with Apple, and  
11 pay a \$99 yearly registration fee.” Id., ¶ 44. To further control the Apps offered through its store,  
12 “Apple provides third-party developers with review guidelines, and conducts a review of all  
13 applications submitted for inclusion in the App Store for compliance with these documents.” Id.  
14 In addition, Apple provides a host of tools, as well as support services and guidelines to third-  
15 party developers who are licensed to provide Apps through the App Store. Id., ¶¶ 44, 45, 49, 53.  
16 The result of these circumstances, according to Plaintiffs, is that “all iDevice Apps were built, in  
17 part, by Apple.” Id., ¶ 46.

18 Apple’s guidelines provide that “Apps ‘cannot transmit data about a user without obtaining  
19 the user’s prior permission and providing the user with access to information about how and where  
20 the data will be used.’” Id., ¶ 47. And “Apple has sole discretion over the App approval process  
21 and may reject any App at any time and for any reason,” including a violation of the terms and  
22 conditions of the licensing agreement, providing Apple with inaccurate information, or if Apple  
23 learns the App “violates, misappropriates, or infringes the rights of a third party.” Id.

24 Plaintiffs further contend that,

25 [d]espite Apple’s public statements that it protects its iDevice  
26 owners’ privacy, Apple’s App Developer Program tutorials and  
27 developer sites (which Apple does not make available to consumers)  
28 teach App developers just the opposite—how to code and build  
Apps that non-consensually access, use and upload the mobile  
address books maintained on Apple iDevices—precisely what these

1 App Defendants' identified Apps did. As App developers, the App  
 2 Defendants were exposed to and aware of these tutorials and  
 developer sites and, on information and belief, their personnel  
 utilized them to build the identified Apps.

3 Id., ¶ 52. In particular, Plaintiffs allege that Apple's iOS Human Interface Guidelines include the  
 4 following statements:

5 Get information from iOS, when appropriate. People store lots of  
 6 information on their devices. When it makes sense, don't force  
 7 people to give you information that you can easily find for yourself,  
 such as their contacts or calendar information.

8 It's often said that people spend no more than a minute or two  
 9 evaluating a new app. . . . Avoid displaying an About window or a  
 splash screen. In general, try to avoid providing any type of startup  
 10 experience that prevents people from using your application  
 immediately. Delay a login requirement for [as] long as possible.  
 11 Ideally, users should be able to navigate through much of your app  
 and understand what they can do with it before logging in.

12 If possible, avoid requiring users to indicate their agreement to your  
 13 [end-user license agreement] when they first start your application.  
 14 Without an agreement displayed, users can enjoy your application  
 without delay.

15 Id., ¶ 88 (emphases omitted).

16 **B. Procedural History**

17 This action began as several class actions filed both in California and Texas.<sup>2</sup> The four  
 18 actions were consolidated here, where Plaintiffs filed their Consolidated Amended Complaint  
 19 ("CAC"), ECF No. 362, on September 3, 2013.

20 Defendants filed several motions to dismiss the CAC, and on May 14, 2014, the Court  
 21 granted the motions in part. ECF No. 471. The Court dismissed Plaintiffs' false and misleading  
 22 advertising, consumer legal remedies/misrepresentation, deceit, Unfair Competition Law ("UCL"),  
 23 and conversion claims, which Plaintiffs continue to assert in their SCAC, and also dismissed  
 24 several other claims, which Plaintiffs no longer assert. Id. The Court also denied the motions to  
 25 dismiss Plaintiff's invasion of privacy (intrusion upon seclusion) claim. Id.

26 Plaintiffs then filed their SCAC. In the SCAC, Plaintiffs allege conversion and invasion of  
 27

28 <sup>2</sup> The Court discusses only California law, as it did in its prior order. See ECF No. 471 at 2 n.3.

1 privacy (intrusion upon seclusion) claims against all Defendants<sup>3</sup>, and the following claims against  
 2 only Apple: (1) violation of California’s False and Misleading Advertising Law (“FAL”),  
 3 Business and Professions Code § 17500, *et seq.*; (2) violation of California’s Consumer Legal  
 4 Remedies Act (“CLRA”), Civil Code § 1750, *et seq.*; (3) deceit, California Civil Code § 1709, *et*  
 5 *seq.*; and (4) violation of California’s UCL, Business and Professions Code § 17200, *et seq.* ECF  
 6 No. 478, ¶¶ 243-323. Plaintiffs request certification of a class; an injunction prohibiting  
 7 Defendants from continuing the challenged conduct; actual, compensatory, statutory, presumed,  
 8 punitive, and/or exemplary damages; declaratory relief; restitution; the imposition on Defendants  
 9 of constructive trusts; and fees, costs, and interest. *Id.* at 78-79.

10 In August 2014, Defendants filed these motions to dismiss. *See* ECF Nos. 493, 495, 497,  
 11 498, 499, 500, 501, 503. All of the motions challenge all claims alleged against each defendant,  
 12 except that Path does not challenge the invasion of privacy (intrusion upon seclusion) claim  
 13 alleged against it. *Id.*

## 14 **II. JURISDICTION**

15 This Court has jurisdiction over this case under the Class Action Fairness Act of 2005  
 16 because the amount in controversy exceeds \$5 million, exclusive of interest and costs, there are  
 17 100 or more class members, and the parties are minimally diverse. 28 U.S.C. § 1332(d).

## 18 **III. LEGAL STANDARD**

19 A complaint may be dismissed for lack of jurisdiction under Federal Rule of Civil  
 20 Procedure 12(b)(1). In resolving a challenge to the adequacy of the jurisdictional allegations in a  
 21 complaint, a court assumes that the allegations in the complaint are true, and draws all reasonable  
 22 inferences in the plaintiff’s favor. *Wolfe v. Strankman*, 392 F.3d 358, 362 (9th Cir. 2004)  
 23 (citations omitted). If, viewing the allegations in the light most favorable to plaintiff, the Court  
 24 finds that a plaintiff’s claim does not meet the Article III case-or-controversy requirement, and  
 25 therefore that the plaintiff does not have standing to bring the claim, the Court must dismiss the  
 26 claim for lack of jurisdiction. *See Steel Co. v. Citizens for a Better Env’t*, 523 U.S. 83, 101-04

27 \_\_\_\_\_  
 28 <sup>3</sup> Default has been entered against Defendant Hipster, Inc. ECF No. 346. Hipster has not filed an  
 answer to the SCAC, or filed or participated in any of these motions to dismiss.

1 (1998).

2 A court may also dismiss a complaint or claims asserted therein pursuant to Federal Rule  
3 of Civil Procedure 12(b)(6). The court should grant a motion to dismiss for failure to state a claim  
4 under Rule 12(b)(6) if the complaint does not proffer “enough facts to state a claim to relief that is  
5 plausible on its face.” Bell Atl. Corp. v. Twombly, 550 U.S. 544, 570 (2007). “A claim has facial  
6 plausibility when the plaintiff pleads factual content that allows the court to draw the reasonable  
7 inference that the defendant is liable for the misconduct alleged.” Id. In considering a motion to  
8 dismiss, the court accepts the material facts alleged in the complaint, together with all reasonable  
9 inferences to be drawn from those facts, as true. Navarro v. Block, 250 F.3d 729, 732 (9th Cir.  
10 2001). But “the tenet that a court must accept a complaint’s allegations as true is inapplicable to  
11 threadbare recitals of a cause of action’s elements, supported by mere conclusory statements.”  
12 Ashcroft v. Iqbal, 556 U.S. 662, 678 (2009). The Court will dismiss a claim when it is not based  
13 on a cognizable legal theory or the plaintiff has not pleaded sufficient facts to support that theory.  
14 Balistreri v. Pacifica Police Dep’t, 901 F.2d 696, 699 (9th Cir.1990).

15 In addition, fraud-based claims are subject to a heightened pleading standard under Federal  
16 Rule of Evidence 9(b). This heightened standard applies when evaluating a Rule 12(b)(6) motion  
17 to dismiss. Semegen v. Weidner, 780 F.2d 727, 731 (9th Cir. 1985). Fraud allegations must be  
18 specific enough to give the defendant notice of the particular misconduct alleged to constitute the  
19 fraud so that the defendant may defend against the charge. Id. In general, allegations sounding in  
20 fraud must contain “an account of the time, place, and specific content of the false representations  
21 as well as the identities of the parties to the misrepresentations.” Swartz v. KPMG LLP, 476 F.3d  
22 756, 765 (9th Cir. 2007). On the other hand, “[m]alice, intent, knowledge, and other conditions of  
23 a person’s mind may be alleged generally.” Fed. R. Civ. Pro. 9(b). Similarly, facts that are within  
24 the defendants’ sole knowledge may be pleaded generally. Moore v. Kayport Package Express,  
25 Inc., 885 F.2d 531, 540 (9th Cir. 1989).

26 If a court dismisses the complaint or a claim alleged therein, it must grant leave to amend  
27 unless amendment would be futile. Lucas v. Dep’t of Corrections, 66 F.3d 245, 248 (9th Cir.  
28 1995). But where a court has previously granted a plaintiff leave to amend, the court’s discretion

1 to deny leave to amend and dismiss a claim with prejudice is “particularly broad.” See Salameh v.  
2 Tarsadia Hotel, 726 F.3d 1124, 1133 (9th Cir. 2013), cert. denied, 134 S. Ct. 1322 (2014). When  
3 a plaintiff has been granted leave to amend, but has failed to cure the deficiencies identified in an  
4 earlier complaint, a district court may find that the plaintiff has no additional facts or theories to  
5 plead, and may therefore dismiss with prejudice. Zucco Partners, LLC v. Digimarc Corp., 552  
6 F.3d 981, 1007 (9th Cir. 2009) (citations omitted).

#### 7 **IV. APPLE’S MOTION TO DISMISS**

##### 8 **A. Judicial Notice**

9 In support of its motion, Apple has asked the Court to take judicial notice of the following:  
10 (1) the English-language portions of Apple’s Software License Agreements, iPad, iPhone, and  
11 iPod touch Terms and Conditions for iOS 4.1, 5.0, 5.1, 6.0, and 7.0 software; (2) a document  
12 entitled “Apple Answers the FCC’s Questions”; (3) Apple’s Customer Privacy Policy; (4) Apple’s  
13 iOS Human Interface Guidelines; (5) Apple’s App Store Approval Process instructions for  
14 developers; (6) the complaint in Apple Inc. v. Paul S. Devine, No. 10-cv-03563 EJD; and (7) the  
15 civil docket for Case No. 10-cv-03563 EJD. ECF Nos. 502, 516. Plaintiffs have not objected to  
16 Apple’s requests.

17 The Court may take judicial notice of facts that are “not subject to reasonable dispute”  
18 because they are either “generally known within the trial court’s territorial jurisdiction” or “can be  
19 accurately and readily determined from sources whose accuracy cannot reasonably be questioned.”  
20 Fed. R. Evid. 201.

21 The Court will take judicial notice of the Software License Agreements, Privacy Policy,  
22 iOS Human Interface Guidelines, and Apple’s App Store Approval Process instructions, as they  
23 are publicly available, standard documents that are capable of ready and accurate determination,  
24 and they are relevant to Plaintiffs’ UCL and FAL claims. See Datel Holdings, Ltd. v. Microsoft  
25 Corp., 712 F. Supp. 2d 974, 983-84 (N.D. Cal. 2010) (taking judicial notice of an Xbox software  
26 license, terms of use, and packaging); McMahon v. Take-Two Interactive Software, Inc., No.  
27 EDCV 13-02032-VAP (SPx), 2014 WL324008, at \*2 (C.D. Cal. Jan. 29, 2014) (citation omitted).  
28 Moreover, the SCAC references the License Agreements, Privacy Policy, Human Interface

1 Guidelines, and “Apple Answers the FCC’s Questions,” and for that independent reason, those  
2 documents are judicially noticeable. See id. at 983; In re Adobe Sys., Inc. Privacy Litig., --- F.  
3 Supp. 2d ---, 2014 WL 4379916, at \*2 n.2 (N.D. Cal. Sep. 4, 2014) (taking judicial notice of  
4 Adobe’s terms of use and privacy policies, which were incorporated by reference into the  
5 complaint). The Court takes judicial notice of the fact that these documents exist, “not whether,  
6 for example, the documents are valid or binding contracts.” DateI, 712 F. Supp. 2d at 984. And  
7 with respect to the document entitled “Apple Answers the FCC’s Questions,” the Court will take  
8 notice that the document was in the public realm at the relevant time, but not take notice of the  
9 truth of the facts in that document. McMahon, 2014 WL324008, at \*2 (citation omitted).

10 The Court also will take judicial notice of the two court documents, as they are matters of  
11 public record, which are generally subject to notice. Lee v. City of L.A., 250 F.3d 668, 688-89  
12 (9th Cir. 2001).

### 13 **B. Misrepresentation Claims**

14 Apple seeks to dismiss Plaintiffs’ fraud-based<sup>4</sup> FAL, CLRA, deceit, and UCL claims on  
15 several grounds. First, Apple argues that Plaintiffs, in their SCAC, fail to plead reliance on any  
16 particular representation by Apple. ECF No. 501 at 7. Second, Apple contends that its alleged  
17 misrepresentations are not sufficiently alleged to have been part of “an extensive and long-term  
18 advertising campaign,” In re Tobacco II Cases, 46 Cal. 4th 298, 328 (2009), such that Plaintiffs  
19 should be excused from pleading reliance. Id. at 8.

20 With regard to the first point, Apple contends that Plaintiffs have failed adequately to plead  
21 reliance because the named Plaintiffs have not identified which alleged misrepresentations they  
22 viewed, heard, or read, and therefore which they relied on in purchasing their iDevices. ECF No.  
23 501 at 7-8. Plaintiffs effectively concede this point. See ECF No. 509 at 3. Plaintiffs respond,  
24 however, that they have sufficiently alleged a Tobacco II-type extensive and long-term advertising  
25

26 \_\_\_\_\_  
27 <sup>4</sup> The Court has previously construed these claims as fraud-based, with the exception of any UCL  
28 claims not grounded in fraud. See ECF No. 471 at 23 n.13. Plaintiffs have not challenged this  
construction, and the Court sees no reason to revisit it. Accordingly, these claims are subject to  
Federal Rule of Evidence 9(b)’s heightened pleading standard.



1 campaign, such that they should be excused from pleading reliance. Id. at 3-10.

2 In Tobacco II, the California Supreme Court held that, while a plaintiff alleging a UCL  
3 claim “must plead and prove actual reliance,” the plaintiff “is not required to necessarily plead and  
4 prove individualized reliance on specific misrepresentations or false statements where, as here,  
5 those misrepresentations and false statements were part of an extensive and long-term advertising  
6 campaign.” 46 Cal. 4th at 328. Thus, a plaintiff may plead “an extensive and long-term  
7 advertising campaign,” rather than pleading reliance on specific misrepresentations.

8 In its order on the previous motions to dismiss in this case, the Court identified six factors  
9 from the prior case law that bear on whether a plaintiff has pleaded an advertising campaign in  
10 accordance with Tobacco II. ECF No. 471 at 27-31. First, a plaintiff must allege that she actually  
11 saw or heard the defendant’s advertising campaign. Second, the advertising campaign must be  
12 sufficiently lengthy in duration, and widespread in dissemination, that it would be unrealistic to  
13 require the plaintiff to plead each misrepresentation she saw and relied upon. Third, the plaintiff  
14 must describe in the complaint, and preferably attach to it, a representative sample of the  
15 advertisements at issue so as to adequately notify the defendant of the precise nature of the  
16 misrepresentation claim—what, in particular, defendant is alleged to have said, and how it was  
17 misleading. Fourth, the plaintiff must allege, and the court must evaluate, the degree to which the  
18 alleged misrepresentations contained within the advertising campaign are similar to each other.  
19 Fifth, each plaintiff must plead with particularity, and separately, when and how they were  
20 exposed to the advertising campaign, so as to ensure the advertisements were representations  
21 consumers were likely to have viewed, rather than representations that were isolated or more  
22 narrowly disseminated. And finally, sixth, the court must be able to determine when a plaintiff  
23 made his or her purchase or otherwise relied on defendant’s advertising campaign, so as to  
24 determine which portion of that campaign is relevant. Id.

25 Apple argues that Plaintiffs’ allegations do not satisfy Tobacco II. It first argues that  
26 Tobacco II did not relax the heightened pleading requirements of Rule 9(b), so Plaintiffs must still  
27 identify the representations on which they relied. ECF No. 501 at 8. Next, Apple contends that  
28 Plaintiffs have failed adequately to plead a long-term advertising campaign and have “plainly

1 flunk[ed] the six-factor test set out in this Court’s [prior] MTD order.”<sup>5</sup> ECF No. 501 at 9.

2 **1. The Relationship Between Tobacco II and Rule 9(b)**

3 As a preliminary matter, Apple argues that Plaintiffs must still identify the specific  
4 advertisements they saw and relied on, notwithstanding the holding in Tobacco II. According to  
5 Apple, Tobacco II held that “reliance need not be *proved* through exposure to particular  
6 advertisements; [but that] the case does not stand for, nor could it, a general relaxation of the  
7 *pleading requirements* under Rule 9(b).” ECF No. 501 at 8 (quoting In re iPhone 4S Consumer  
8 Litig., No. C 12-1127 CW, 2013 WL 3829653, at \*12 (N.D. Cal. July 23, 2013)) (emphasis added  
9 by Apple). A number of district courts within the Ninth Circuit have reached similar conclusions.  
10 See Herrington v. Johnson & Johnson Consumer Cos., Inc., No. C 09-1597 CW, 2010 WL  
11 3448531, at \*8 (N.D. Cal. Sept. 1, 2010); In re Actimmune Mktg. Litig., No. C 08-02376 MHP,  
12 2009 WL 3740648, at \*8-10 (N.D. Cal. Nov. 6, 2009), aff’d, 464 F. App’x 651 (9th Cir. 2011);  
13 Garcia v. Sony Computer Entm’t Am., LLC, 859 F. Supp. 2d 1056, 1063 (N.D. Cal. 2012); In re  
14 WellPoint, Inc. Out-of-Network UCR Rates Litig., 865 F. Supp. 2d 1002, 1048 (C.D. Cal. 2011);  
15 Goldsmith v. Allergan, Inc., No. CV 09-7088 PSG EX, 2011 WL 2909313, at \*4 (C.D. Cal. May  
16 25, 2011); Germain v. J.C. Penney Co., No. CV 09-2847CAS(FMOX), 2009 WL 1971336, at \*4  
17 (C.D. Cal. July 6, 2009); Stanwood v. Mary Kay, Inc., 941 F. Supp. 2d 1212, 1219-20 (C.D. Cal.  
18 2012).

19 This Court, however, has previously reached the opposite conclusion. Haskins v.  
20 Symantec Corp., No. 13-CV-01834-JST, 2013 WL 6234610 (N.D. Cal. Dec. 2, 2013).<sup>6</sup> It  
21 concluded that once a plaintiff sufficiently alleges exposure to a long-term advertising campaign  
22 as set forth in Tobacco II, she did not need to plead specific reliance on an individual

23 \_\_\_\_\_  
24 <sup>5</sup> Apple acknowledges that Tobacco II only permitted the reliance-pleading alternative with  
25 respect to UCL and FAL claims, not Plaintiffs’ other misrepresentation claims. ECF No. 501 at 8  
26 (“Plaintiffs seek to avoid reliance pleading requirements for *at least* their UCL and FAL claims by  
27 attempting to alleged a ‘long-term advertising campaign’ within the meaning of *In re Tobacco*  
28 *II*.”) (emphasis added). But Apple has not challenged the applicability of Tobacco II to Plaintiffs’  
other misrepresentation claims. See id. Thus, the Court addresses Tobacco II without  
differentiating between those claims.

<sup>6</sup> In their Opposition, Plaintiffs incorrectly cite a different Haskins order. ECF No. 509 at 3.

1 representation. The Court’s reasons for reaching that conclusion were as follows:

2 It is very difficult to reconcile [federal case law requiring pleading  
3 fraud with particularity] with *Tobacco II*. If Plaintiff can prevail at  
4 trial without demonstrating that she saw any specific advertisement,  
5 it would make little sense to interpret Rule 9(b) to require dismissal  
6 of her claim at the pleading stage for failing to include a specific  
7 allegation that she saw a specific advertisement. The Court does not  
8 read [prior case law] as quietly establishing that Rule 9(b) requires a  
9 plaintiff to plead specific facts regarding the viewing of a specific  
advertisement even when a plaintiff need not prove that fact to  
prevail under the underlying substantive law. If interpreted in this  
manner, Rule 9(b) would become more substantive than procedural,  
since it would “abridge” or “modify” a “substantive right” granted  
to plaintiffs under the UCL and CLRA.

10 Id. at \*5.

11 The Court still believes this conclusion to be the correct one. The holding of Tobacco II  
12 was substantive, not procedural: “a plaintiff . . . *is not required to necessarily plead and prove*  
13 *individualized reliance on specific misrepresentations* or false statements where, as here, those  
14 misrepresentations and false statements were part of an extensive and long-term advertising  
15 campaign.” 46 Cal. 4th at 328 (emphases added). To require Plaintiffs now to plead their claims  
16 more particularly than they are required to prove them at trial would abridge and modify their  
17 substantive legal rights. If a plaintiff sufficiently alleges exposure to a long-term advertising  
18 campaign as set forth in Tobacco II, she need not plead specific reliance on an individual  
19 representation.

## 20 **2. Application of the Six-Factor Tobacco II Test**

21 The Court next turns to the six factors it previously identified as most significant to the  
22 Tobacco II analysis.

### 23 **a. Allegations that Plaintiffs actually saw or heard Apple’s 24 advertising campaign**

25 As to the first Tobacco II factor, Apple argues that Plaintiffs have alleged no facts in  
26 support of their allegation that they were “exposed” to its alleged advertising campaign. ECF No.  
27 501 at 9. Apple also states that, to the extent Plaintiffs have alleged facts regarding their exposure  
28 to particular advertisements, those advertisements are not specific to the subject of Plaintiffs’

1 claims.<sup>7</sup> Id. Plaintiffs respond that they have alleged that they actually saw Apple’s advertising  
 2 campaign in “granular detail.” ECF No. 509 at 4 (citing SCAC, ECF No. 478, ¶¶ 144, 150, 156,  
 3 163, 170, 176, 182, 187, 193, 199, 205, 212, 218, 225, 232).

4 The Court finds that Plaintiffs have adequately alleged that the individual named Plaintiffs  
 5 saw or heard Apple’s advertising campaign. Each set of allegations specific to individual  
 6 Plaintiffs alleges, among other things, that he or she viewed, heard, or read Apple’s  
 7 advertisements, or statements in news reports, articles, blogs, and/or statements by Apple’s former  
 8 CEO, Stephen Jobs; attended Apple conferences, presentations or product-release events; and/or  
 9 received emails or other communications from Apple touting its devices’ security and/or its  
 10 respect for its customers’ privacy. See, e.g., ECF No. 478, ¶¶ 144, 170. These allegations  
 11 significantly improve upon the single and bare allegation that “Plaintiffs ‘viewed Apple’s website,  
 12 saw in-store advertisements, and/or [were] aware of Apple’s representations regarding the safety  
 13 and security of the iDevices prior to purchasing their own iDevices.’” ECF No. 471 at 33 (citing  
 14 CAC, ¶ 126). The pleading stage is not summary judgment; to the extent that allegations  
 15 regarding individual Plaintiffs’ exposure to Apple’s advertising campaign are sparse, they can be  
 16 tested after discovery allows the parties further factual development. See, e.g., id., ¶ 176.

17 The SCAC satisfies the first Tobacco II factor.

18 **b. The advertising campaign is sufficiently lengthy in duration, and**  
 19 **widespread in dissemination, that it would be unrealistic to**  
 20 **require Plaintiffs to plead each misrepresentation they saw and**  
 21 **relied on**

21 Plaintiffs have alleged that the relevant portion of Apple’s advertising campaign lasted  
 22 “from before the time the iPhone was first announced in 2007 continuing through the present  
 23 day.” ECF No. 509 at 6. Thus, the relevant period for purposes of this motion is approximately  
 24 five years—from before the iPhone was first announced in 2007 until the end of the class period in  
 25 February 2012. Apple contends that this duration is insufficient under Tobacco II. ECF No. 501  
 26 at 9 (citing Haskins v. Symantec Corp., No. 13-cv-01834-JST, 2014 WL 2450996, at \*2 (N.D.  
 27 Cal. June 2, 2014), and Pfizer, Inc. v. Super. Ct., 182 Cal. App. 4th 622, 633-34 (2010)).

28 <sup>7</sup> The Court addresses this issue in section IV.B.2.g., infra.

1 Plaintiffs point out that where courts have found that media campaigns are more targeted  
2 or extensive, shorter periods of time—even as short as nine months—have been considered “long-  
3 term.” ECF No. 509 at 6-7 (citing Makaeff v. Trump Univ., LLC, No. 3:10-cv-0940-GPC-WVG,  
4 2014 WL 688164, at \*13 (S.D. Cal. Feb. 21, 2014), and Morgan v. AT&T Wireless Servs., Inc.,  
5 177 Cal. App. 4th 1235, 1245-46, 1258 (2009)). Further, Plaintiffs contend that, given the short  
6 lifespans of technological products, a bright-line rule requiring that an advertising campaign span  
7 more than five years would “essentially immunize much of the tech industry from Tobacco II  
8 claims . . . .” Id. at 7.

9 The Court cannot find, as a matter of law, that the five-year duration of the alleged  
10 advertising campaign is insufficient for the purposes of Tobacco II. While the alleged campaign  
11 certainly is shorter than the “decades-long” campaign analyzed in Tobacco II, as Plaintiffs have  
12 pointed out, at least one court has also held that the “long-term” requirement is met by a shorter  
13 timeframe.<sup>8</sup> See Morgan, 177 Cal. App. 4th at 1258 (“Although the advertising campaign alleged  
14 in this case was not as long-term a campaign as the tobacco companies’ campaign discussed in  
15 Tobacco II, it is alleged to have taken place over [eighteen] months, in several different  
16 media . . . .”).

17 Apple also argues that Plaintiffs have failed to allege that Apple’s advertising campaign  
18 was sufficiently “extensive” because Plaintiffs have only specifically identified a handful of  
19 advertisements per year during the relevant period. ECF No. 501 at 10-11.

20 But, as Plaintiffs point out, the identified advertisements are merely “examples, . . . and are  
21 incomplete.” ECF No. 509 at 7. Plaintiffs identify dozens of specific examples of what they  
22 believe represents the advertising campaign, and those examples span eighteen pages of the SCAC  
23 (not including the numerous examples attached to the complaint, ECF No. 478, Exs. A-CC).  
24 Construing the facts in the light most favorable to Plaintiffs, these examples demonstrate an  
25 “extensive” campaign. See ECF No. 478, ¶¶ 61-78.

26 Plaintiffs’ allegations satisfy this Tobacco II factor.

27  
28 <sup>8</sup> Plaintiffs cite Makaeff, but as Apple notes, Makaeff was a class-certification decision, so its  
discussion of Tobacco II is not directly on point here. See 2014 WL 688164, at \*13.



1 Apple also argues that certain elements of the alleged advertising campaign that Plaintiffs  
2 rely on are not relevant because they were either alleged prior to (though in anticipation of) the  
3 App Store's launch or were directed to corporate networks and device passcodes. ECF No. 501 at  
4 12-13.

5 As an initial matter, the Court finds that elements of Apple's alleged marketing campaign  
6 that pre-dated the launch of the App Store, but anticipated that impending launch, are relevant to  
7 Plaintiffs' Tobacco II allegations. Statements and advertising concerning corporate security  
8 networks and device passwords, however, are not the most probative examples of the alleged  
9 advertising campaign. They do, however, provide context for the more general campaign and tend  
10 to show the consistency of the message that Apple allegedly intended to convey—i.e., that Apple's  
11 iDevices are “secure” and include comprehensive consumer-privacy protections.

12 Apple also explains that consumers are not likely to view or be aware of Apple's licensing  
13 agreements with App developers, which Plaintiffs have identified as part of the alleged advertising  
14 campaign. Plaintiffs argue, generally, that statements in the licensing agreements, guidelines, and  
15 those directed to at least purportedly limited audiences have a cumulative effect on “buzz” or  
16 “earned media.” ECF No. 509 at 9.

17 Apple's point in this regard is well-taken. Without having indicated why consumers would  
18 be aware of Apple's licensing agreements with App developers—and having elsewhere suggested  
19 that Apple intended the information in those agreements to remain private—the Court finds that  
20 Apple's representations in licensing agreements should not be counted as part of the overall  
21 advertising campaign.

22 Finally, Apple claims that representations made by third parties in the media are not  
23 properly attributable to the alleged advertising campaign. But to the extent Apple commissioned  
24 these messages or took advantage of the opportunity to put its message into the media, these  
25 statements can be attributed to Apple for the purposes of Tobacco II. Further, Plaintiffs have  
26 adequately alleged and further explained that many of these messages are examples of “buzz  
27 marketing” or “earned media,” whereby Apple “capitalized on its ubiquitous presence and the  
28 immense public attention given anything Apple does” to spread its messages by the “eagerly

1 follow[ing] . . . media and the public.” ECF No. 478, ¶¶ 3, 62-66. Plaintiffs even allege that  
 2 Apple employed a “Worldwide Global Director of Buzz Marketing” to take advantage of this type  
 3 of media, which is largely spread by third parties. Id., ¶ 63. At the very least, even purely third-  
 4 party messages are circumstantial evidence of Apple’s advertising campaign; without such a  
 5 campaign, the messages are less likely to be picked up and expressed by third parties. The third-  
 6 party documents Plaintiffs have identified as part of the Tobacco II campaign are sufficiently  
 7 probative to be counted as part of the alleged campaign. The precise relationship between Apple’s  
 8 “buzz marketing” and third party advertisements is a subject better left for summary judgment or  
 9 trial.

10 Even excising the materials as to which Apple’s objections are well-taken, the SCAC  
 11 contains ample discussion of advertisements, marketing materials, and equivalent activity to  
 12 satisfy this Tobacco II factor.

13 **d. The degree to which the alleged misrepresentations contained**  
 14 **within the advertising campaign are similar to each other**

15 Apple argues that the materials Plaintiffs have identified as constituting the Tobacco II  
 16 campaign are too dissimilar: “Plaintiffs fail to allege a ‘single set of messages. . . . [The] SAC-  
 17 alleged statements address security or privacy in a wide range of contexts—including corporate  
 18 network applications, App Store transactions, device passcodes, storage, location data, and  
 19 others.” ECF No. 501 at 14. Apple’s main contention is that the portions of the alleged  
 20 advertising campaign that Plaintiffs have identified largely do not pertain specifically to address  
 21 book data. Id. at 14-15. Plaintiffs respond that, “[a]s set forth in the SCAC, Apple’s statements  
 22 about security and privacy in all aspects of its iDevices constitute characteristics that, if false, [are]  
 23 actionable under Tobacco II.” ECF No. 509 at 10.

24 The Court finds that, despite being directed to different audiences and being of varying  
 25 degrees of specificity, the materials that Plaintiffs have identified are sufficiently similar for the  
 26 purposes of Tobacco II. All of the statements relate to Apple’s concern for its devices’ security,  
 27 and its customers’ privacy, and thus they send a unified and consistent message. To the extent that  
 28 Apple challenges the generality of certain statements, that concern is addressed in section



1 IV.B.2.g, infra.

2 **e. Each Plaintiff must plead with particularity, and separately,**  
 3 **when and how they were exposed to the advertising campaign**

4 As discussed in section IV.B.2.a., supra, with respect to the first Tobacco II factor,  
 5 Plaintiffs have particularly and separately pleaded *how* they were exposed to the alleged  
 6 advertising campaign. The Court must also address the “when” allegations.

7 Most Plaintiffs allege that they viewed the alleged advertising campaign “prior to” their  
 8 purchase of their iDevices. ECF No. 478, ¶¶ 144(ii), 150(ii), 156(ii), 163(ii), 170(ii), 182(ii),  
 9 187(ii), 193(ii), 199(ii), 205(v), 212(ii), 218, 225(ii), 232(ii). They do not allege specific dates, or  
 10 even timeframes, during which they were exposed to the campaign. See id. This failure weighs  
 11 against a finding that Plaintiffs’ allegations are sufficient under Tobacco II.

12 On the other hand, the majority of Plaintiffs have averred that they viewed the alleged  
 13 campaign *prior to* their purchase of their iDevices. The exact dates of viewing are less relevant  
 14 than is the fact that Plaintiffs viewed the campaign before they purchased their iDevices—the  
 15 implication being that they, therefore, relied on the campaign in choosing their purchases.

16 Except as to Plaintiff Jason Green, who has not alleged any “when,” the gaps in Plaintiffs’  
 17 “when” allegations are not fatal to Plaintiffs’ Tobacco II claims. Instead, individual Plaintiffs’  
 18 exposure to Apple’s campaign can be tested after discovery permits further factual development.

19 **f. When Plaintiffs purchased their iDevices or otherwise relied on**  
 20 **Apple’s advertising campaign**

21 Apple does not argue that Plaintiffs have failed to meet this factor. Each Plaintiff has  
 22 alleged a timeframe in which he or she purchased one or more iDevices. See ECF No. 471, ¶¶  
 23 139, 145, 151, 157, 158, 164, 165, 171, 177, 183, 188, 189, 194, 200, 206, 207, 213, 219, 220,  
 226, 227.

24 Plaintiffs have satisfied this Tobacco II factor.

25 **g. The specificity required of the advertising campaign vis-à-vis**  
 26 **Plaintiffs’ misrepresentation allegations**

27 Apple raises a seventh and final concern, namely: how specifically must the campaign  
 28 address the particular characteristics of the product that Plaintiffs allege were misrepresented?

1 Here, the question is whether the statements Plaintiffs point to that generally tout the iDevices’  
2 “security” and Apple’s emphasis on consumer “privacy” are sufficient evidence—in conjunction  
3 with the advertisements and marketing materials Plaintiffs have pointed to that specifically  
4 identify protections for address book data or “sandboxing”—to show that Apple engaged in a  
5 Tobacco II campaign advertising that Apple protected, in particular, Plaintiffs’ address book data.

6 Plaintiffs’ response to this concern is to point out that “[n]othing in the Court’s prior order,  
7 Tobacco II, or any relevant case law immunizes Apple from the effect of a misleading advertising  
8 campaign touting the ‘safety and reliability’ of its product because its statements may not have  
9 uniformly specified safety from ‘address book data . . . collected and used by third party  
10 applications.’” ECF No. 509 at 5. Further, say Plaintiffs, Apple’s contention that the advertising  
11 campaign must be specific to the protection of address book data is “like saying the tobacco  
12 companies were immunized from their statements about the ‘safety and health effects’ of smoking  
13 because their statements did not uniformly specify safety ‘from tar and chemical additive intake in  
14 the development of lung cancer’ or specify the effect ‘from nicotine intake in the development of  
15 addiction.’” Id.

16 Plaintiffs’ comparison to the generality of the advertising campaign alleged in Tobacco II  
17 is well-taken. The Court finds that the fifteen or twenty more-specific statements about  
18 sandboxing, protection of personal information, and consumer privacy Plaintiffs have identified,  
19 combined with the larger and more general campaign expressing Apple’s concern with privacy  
20 and security, are sufficiently related to the alleged failing of the iDevices to satisfy Tobacco II’s  
21 pleading requirements.

22 Plaintiffs’ Tobacco II allegations, taken as a whole, are sufficient to survive Apple’s  
23 motion to dismiss.

### 24 C. Apple’s Alleged Omissions

25 In addition to Plaintiffs’ claims regarding Apple’s alleged affirmative misrepresentations,  
26 they also allege that Apple knew, but failed to disclose (and actively concealed), that users’ private  
27 data was not secure on Apple’s iDevices.

28 As this Court noted in its previous order, “the Ninth Circuit has recently cautioned [that],

1 in the context of product defect claims, California courts have generally rejected a broad  
 2 obligation to disclose.” Donohue v. Apple, Inc., 871 F. Supp. 2d 913, 925 (N.D. Cal. 2012)  
 3 (citing Wilson v. Hewlett-Packard Co., 668 F.3d 1136, 1141 (9th Cir. 2012)) (internal quotations  
 4 omitted). Omission or concealment constitute actionable fraud in three circumstances that are  
 5 relevant here: when defendants (1) had exclusive knowledge of material facts not known to  
 6 plaintiffs; (2) actively concealed a material fact from plaintiffs; or (3) made partial representations,  
 7 but also suppressed some material facts. LiMandri v. Judkins, 52 Cal. App. 4th 326, 336 (1997).  
 8 Further, “[a] manufacturer’s duty to consumers is limited to its warranty obligations absent either  
 9 an affirmative misrepresentation or a safety issue.” Donohue, 871 F. Supp. 2d at 925 (quoting  
 10 Oestreicher v. Alienware Corp., 322 Fed. App’x 489, 493 (9th Cir. 2009)). The Court now  
 11 examines whether Plaintiffs have sufficiently alleged such circumstances.

12 **a. Apple’s exclusive knowledge of material facts**

13 Plaintiffs allege that Apple had exclusive knowledge of material facts regarding its  
 14 iDevices’ lack of security, as evidenced by: (1) security breaches involving Path, Inc., the Aurora  
 15 Feint App, and the Google Voice App; (2) information developed at congressional hearings and  
 16 before the FTC; (3) its software upgrades in response to specific, identified software  
 17 vulnerabilities; (4) Apple’s removal from the App Store of an App designed to alert users to other  
 18 Apps’ stealing of user data; and (5) Apple’s punishment of a privacy researcher, Charlie Miller,  
 19 who “intentionally passed a non-compliant App through Apple’s review and onto the App Store in  
 20 a proof-of-concept security test and reported to Apple the gaping security hole that he found in  
 21 Apple’s App procedures.” ECF No. 478, ¶¶ 79-89.

22 Apple contends that Plaintiffs’ allegations regarding Apple’s exclusive knowledge of  
 23 material facts are inconsistent with Plaintiffs’ other allegations regarding the widespread  
 24 dissemination of information about Apple in the media, and the discussion in the media of the  
 25 security flaws in Apple’s iDevices. ECF No. 501 at 18; ECF No. 515 at 10.

26 Plaintiffs respond that although the media discussed isolated security breaches, Apple  
 27 effected a campaign to “drown out” reports of those breaches, and Plaintiffs never had knowledge,  
 28 unlike Apple, “that this address book-related flaw was an inherent defect in the iDevices (as

1 opposed to an itinerant instance of hacking), much less that Apple was aiding App Defendants and  
 2 teaching and permitting them to exploit the defect.” Id. Further, Plaintiffs point to their  
 3 allegations that Apple took “affirmative steps to discourage or even disable people’s attempts to  
 4 determine whether their Contacts were being stolen so as to hide the true facts.” Id.

5 The Court finds that Plaintiffs have sufficiently alleged that Apple had exclusive  
 6 knowledge of at least the material fact that its iDevices contained an inherent defect that permitted  
 7 Apps to access users’ address book data.

8 **b. Active concealment**

9 Plaintiffs allege as active concealment the same facts in support of their claims of Apple’s  
 10 exclusive knowledge of material facts. See ECF No. 478, ¶¶ 79-89. Apple contends that Plaintiffs  
 11 have failed to allege active concealment adequately because Apple’s Privacy Policy disclosed that  
 12 third parties, including those who offer Apps, may collect information such as “data or contact  
 13 details.” ECF No. 501 at 17-18; ECF No. 515 at 9-10. Thus, argues Apple, “[b]ecause Apple  
 14 disclosed precisely the information that Plaintiffs say was omitted, the omissions claims must be  
 15 dismissed.” ECF No. 501 at 17 (citations omitted).

16 Apple’s argument does not foreclose Plaintiffs’ allegations of active concealment.  
 17 Although Plaintiffs acknowledge that Apple disclosed some of the risks associated with its  
 18 iDevices, they also allege that Apple failed to disclose all the material facts, and that Apple falsely  
 19 reassured consumers that its iDevices did not contain security vulnerabilities that Apple knew they  
 20 contained. See ECF No. 478, ¶¶ 87, 88. Moreover, Plaintiffs allege that Apple did not disclose  
 21 that it taught or encouraged the App Defendants to access users’ information via the Human  
 22 Interface Guidelines. See id., ¶ 89. At this stage of the proceedings, the Court concludes that  
 23 Plaintiffs’ allegations of active concealment are legally adequate.

24 **c. Partial representations triggering a duty to disclose**

25 Under California law, the “failure to disclose a fact can constitute actionable fraud . . .  
 26 when the defendant makes partial representations that are misleading because some other material  
 27 fact has not been disclosed.” Collins v. eMachines, Inc., 202 Cal. App. 4th 249, 255-56 (2011)  
 28 (citations omitted).

1 Plaintiffs allege partial disclosures in the form of: Apple’s (1) alleged advertising  
 2 campaign; (2) public acknowledgment of security breaches involving Path, Inc., the Aurora Feint  
 3 App, and the Google Voice App; (3) statements at congressional hearings and to the FTC; and (4)  
 4 software upgrades in response to identified software vulnerabilities.<sup>9</sup> ECF No. 478, ¶¶ 76-77, 79-  
 5 86, 289. Specifically, Plaintiffs contend that while Apple addressed specific security breaches in  
 6 public, discussed some security concerns at congressional hearings and before the FTC, and  
 7 released software upgrades in response to identified security breaches, Apple failed ever to reveal  
 8 the extent to which Apps could and did access information in iDevices’ Contacts App.

9 The Court finds that Plaintiffs’ partial-disclosure allegations are insufficient. Plaintiffs  
 10 have not alleged that class members saw or heard these partial representations and were misled by  
 11 them in such a way that Apple should have fully disclosed related information. A partial-  
 12 representation claim requires Plaintiffs to plead reliance on at least some misleading partial  
 13 representations. See, e.g., In re Toyota Motor Corp., 785 F. Supp. 2d 883, 924 (C.D. Cal. 2011).  
 14 Because Plaintiffs have failed to plead that they saw, heard, or relied on such misrepresentations,  
 15 Plaintiffs’ partial-representation theory fails.

16 **d. Warranty allegations**

17 “A manufacturer’s duty to consumers is limited to its warranty obligations absent either an  
 18 affirmative misrepresentation or a safety issue.” Donohue, 871 F. Supp. 2d at 925 (citation  
 19 omitted). The Court, in its prior order on Defendants’ prior motions to dismiss, explained that,  
 20 because Plaintiffs had failed “to allege when they purchased their iDevices, when the alleged  
 21 defects arose, what kind of warranty Apple provided, the terms of the warranty, and the warranty’s  
 22 duration,” the Court was “unable to conclude whether the alleged defect manifested within the  
 23 warranty period” and thus Plaintiffs’ claims were inadequate. ECF No. 471 at 34.

24 In the SCAC, Plaintiffs’ warranty allegations are contained in two paragraphs, which state:

25 \_\_\_\_\_  
 26 <sup>9</sup> In its motion, Apple does not contest that Plaintiffs have failed to plead a partial representation  
 27 triggering a duty to disclose. See ECF No. 501 at 16-18. Only in its reply does Apple challenge  
 28 Plaintiffs’ partial-representation allegations. See ECF No. 515 at 10-11. The Court will not  
 address Apple’s arguments because they were raised for the first time in reply. See Pirozzi, 966 F.  
 Supp. 2d at 918 n.3 (citations omitted).

1 “iDevices come with a written limited warranty with a warranty period of one year from the date  
2 of purchase. Additional extended warranties were not available for purchase,” ECF No. 478, ¶ 38,  
3 and “[the] deficiencies in the iDevices . . . were inherent in the products and existed at the time of  
4 purchase and at all times thereafter. Though the iDevices are covered by a limited one-year  
5 warranty, the deficiencies at issue were present from the outset, and therefore arose and  
6 manifested within the warranty period,” *id.*, ¶ 291.

7 Apple points to the obvious defect in Plaintiffs’ allegations—i.e., that Plaintiffs have again  
8 failed to identify the warranty terms applicable to their allegations. Without those warranty terms,  
9 the Court cannot assess whether the alleged security defects in Apple’s iDevices somehow  
10 contravene those terms.

11 Accordingly, though Plaintiffs have identified some potentially actionable omissions, they  
12 have failed to identify any relevant warranty obligations. For that reason, Plaintiffs’ omissions  
13 theories fail.<sup>10</sup>

14 **B. Aiding and Abetting Liability**

15 **1. Adequacy of Allegations of Aiding and Abetting**

16 To adequately plead aiding and abetting liability under California law, Plaintiffs must  
17 allege that Apple (1) knew the App Defendants’ conduct constituted a breach of duty and gave  
18 substantial assistance or encouragement to the App Defendants to so act, or (2) gave substantial  
19 assistance to the App Defendants in accomplishing either conversion or invasion of privacy, and  
20 Apple’s own conduct, separately considered, constituted a breach of the duty to Plaintiffs. Casey  
21 v. U.S. Bank Nat’l Ass’n, 127 Cal. App. 4th 1138, 1144 (2005) (citations omitted); In re First  
22 Alliance Mortg. Co., 471 F.3d 977, 993 (9th Cir. 2006) (citing Casey); Laborers’ Local v. Intersil,  
23 868 F. Supp. 2d 838, 850 (N.D. Cal. 2012).

24 Apple contends that Plaintiffs have failed to allege Apple’s knowledge of the App  
25 Defendants’ tortious conduct. ECF No. 501 at 18-20; ECF No. 515 at 11-13. Plaintiffs point to

26 \_\_\_\_\_  
27 <sup>10</sup> Plaintiffs do not allege Apple’s omissions as part of a separate cause of action. They include  
28 them in the same causes of action with allegations regarding Apple’s alleged affirmative  
misrepresentations.

1 their allegations that the “iOS Human Interface Guidelines expressly teach and tell App  
 2 Defendants to take contacts data without seeking permission,” that Apple is “responsible for  
 3 creating the harmful APIs<sup>11</sup> that allowed app access to users’ address books . . . and expressly  
 4 served as agent for each app on myriad commercial matters,” and that “Apple’s reach extends  
 5 deep into every aspect in the life of each app and over the entire iDevice consumer ecosystem.”  
 6 ECF No. 509 at 15-16.

7 As an initial matter, the Court notes that, even for fraud-based claims, which are subject to  
 8 the Rule 9(b) heightened pleading standard, scienter allegations may be pleaded generally. Fed. R.  
 9 Civ. Pro. 9(b) (“Malice, intent, knowledge, and other conditions of a person’s mind may be  
 10 alleged generally.”). Plaintiffs’ complaint does this. See ECF No. 478, ¶¶ 250, 266 (“Despite its  
 11 ostensible policies against the collection of iDevice users’ private information . . . , Apple in fact . .  
 12 . knowingly and/or recklessly permitted the unauthorized access and collection of Plaintiffs’ and  
 13 class members’ private address books.”).

14 Further, Plaintiffs have alleged sufficient facts from which an inference of knowledge can  
 15 be drawn—most particularly the language in the iOS Human Interface Guidelines and Apple’s  
 16 alleged development of APIs that permitted Apps to access address book data, but also because of  
 17 the extent to which Plaintiffs allege Apple was involved in and controlled the development and  
 18 functions of Apps offered through its App Store. See id., ¶¶ 39, 43-53. It is true, as Apple points  
 19 out, that even the SCAC acknowledges that Apple, at times, withdrew Apps from its App Store  
 20 that it discovered were accessing consumer data without consent. See ECF No. 501 at 28 n.21  
 21 (citing SCAC, ECF No. 478, ¶ 140, among others). But these contrary factual allegations merely  
 22 point to the need for further factual development of this issue.

## 23 **2. Communications Decency Act**

24 Apple seeks to dismiss Plaintiffs’ invasion of privacy and conversion claims on the basis  
 25

---

26 <sup>11</sup> “API” stands for “application program interface” and means: “A language and message format  
 27 used by an application program to communicate with the operating system or some other control  
 28 program such as a database management system (DBMS) or communications protocol.”  
Encyclopedia. Definition of: API, PC Magazine (January 9, 2015),  
<http://www.pcmag.com/encyclopedia/term/37856/api>.

1 that the Communications Decency Act (“CDA”), 47 U.S.C. § 230, bars those claims.

2 In its previous order granting in part Apple’s motion to dismiss the CAC, the Court  
3 rejected the same argument. See ECF No. 471 at 18-23. Apple contends that the Court should  
4 take a fresh look at the CDA because the factual allegations in the SCAC differ from those in the  
5 CAC, and “there have been relevant developments in the fast-changing law concerning the CDA.”  
6 ECF No. 501 at 24 n.18 (citing Jones v. Dirty World Entm’t Recordings, LLC, 755 F.3d 398 (6th  
7 Cir. 2014)).

8 The Court has read the SCAC and Jones. The SCAC’s allegations have not materially  
9 changed with regard to whether Apple is an “information content provider” not subject to CDA  
10 protection, and Apple does not explain how the allegations of the SCAC are different from those  
11 of the CAC in a way that helps Apple. In fact, Apple still relies on allegations from the now-  
12 superseded CAC to make its arguments. See ECF No. 501 at 27-28. It also spills a great deal of  
13 ink analyzing Fair Housing Council of San Fernando Valley v. Roommates.com, 521 F.3d 1168  
14 (9th Cir. 2008), which was the centerpiece of its prior motion to dismiss. ECF No. 501 at 25-29.  
15 Though dressed up in “fresh look” language, this portion of the motion reads more like a belated  
16 motion for reconsideration.

17 Jones, the one new case cited by Apple, does not change the Court’s conclusion that Apple  
18 is an “information content provider.” The Jones court merely adopted the Ninth Circuit’s  
19 reasoning in Roommates.com, 521 F.3d 1157 at 1168, that, if the alleged content provider is not a  
20 creator of the challenged content, it must have done more than merely “encourage” the creation of  
21 the challenged conduct; the alleged provider must have required another to create that content.  
22 ECF No. 501 at 26-27 (quoting Jones, 755 F.3d at 414). The Court previously considered this  
23 portion of Roommates, and determined that Plaintiffs’ allegations were sufficient at this stage to  
24 survive a CDA challenge.

25 Here, Plaintiffs allege that Apple effectively was a creator, at least in part, of the App  
26 Defendants’ Apps that misappropriated Plaintiffs’ address book data. ECF No. 478, ¶ 46 (“all  
27 iDevice Apps were built, in part, by Apple.”). Plaintiffs have also provided factual detail  
28 regarding how Apple controlled the development of Apps provided by its App Store, and



1 contributed to the creation of the offensive content, for example, by using its iOS Human Interface  
 2 Guidelines to instruct App developers to access address book data without prior permission. See,  
 3 e.g., id., ¶¶ 39, 43-53, 88. This is all the information-content-provider exemption requires: “The  
 4 term ‘information content provider’ means any person or entity that is responsible, in whole or in  
 5 part, for the creation or development” of the offending content. 47 U.S.C. § 230(f)(3). Neither  
 6 Jones nor the new allegations in the SCAC compel the Court to reverse its prior conclusion.

7 Apple, as an alleged “information content provider” under the CDA, is not entitled, as a  
 8 matter of law and at this stage of the proceedings, to blanket CDA immunity for the conduct  
 9 challenged here.

### 10 3. Standing To Assert Conversion Claim

11 Apple also alleges that Plaintiffs do not have standing to assert their conversion claim, and  
 12 have failed to allege the requisite elements of that claim because Plaintiffs have failed to  
 13 adequately allege an Article III injury, or the element of a property interest, as is required to assert  
 14 their conversion claim. ECF No. 501 at 21-22. Apple’s argument is materially identical to the  
 15 App Defendants’, and the Court addresses it in section V.B., infra.

#### 16 C. Standing To Seek Injunctive Relief

17 To establish Article III standing, a plaintiff in federal court must meet three requirements.  
 18 Lujan v. Defenders of Wildlife, 504 U.S. 555, 560-61 (1992). First, the plaintiff must have  
 19 suffered an “injury in fact”—an invasion of a legally protected interest that is (a) concrete and  
 20 particularized, and (b) actual or imminent. Id. at 560 (citations omitted). Second, the injury and  
 21 the conduct complained of must be causally connected. Id. (citation omitted). Third, it must be  
 22 likely, as opposed to merely speculative, that a favorable decision would redress the injury. Id. at  
 23 561 (citation omitted).

24 A plaintiff lacks standing to seek injunctive relief if he or she has not alleged “a real or  
 25 immediate threat” that he or she will be wronged again; without such an allegation, a plaintiff fails  
 26 to show an “injury in fact,” and therefore to satisfy the first prong of the standing inquiry. City of  
 27 L.A. v. Lyons, 461 U.S. 95, 111 (1983). “Past exposure to illegal conduct does not in itself show  
 28 a present case or controversy regarding injunctive relief . . . if unaccompanied by any continuing,

1 present adverse effects.” O’Shea v. Littleton, 414 U.S. 488, 495-96 (1974).

2 Apple argues that Plaintiffs have not adequately pled entitlement to injunctive relief. See  
3 ECF No. 501 at 22-23. First, Apple argues that Plaintiffs have pled no facts tending to show that  
4 the challenged conduct will continue. Rather, says Apple, Plaintiffs allege in the SCAC that  
5 Apple “has remedied alleged gaps in its privacy protection,” and Plaintiffs have not identified any  
6 privacy-related statements by Apple, nor “any incidents of unauthorized upload of address book  
7 data (or any other user data) in the past two years.” Id. Second, Apple argues that Plaintiffs have  
8 not adequately alleged a threat of repeated injury because they have not alleged that “they intend  
9 to buy any more iPhones, iPads, or iPod Touches.” Id. at 23.

10 Apple is correct that Plaintiffs must allege some degree of intent to purchase Apple’s  
11 iDevices in the future. As the Court recently noted, “the contours of what a plaintiff must claim  
12 about a future interest in a product in order to have standing to represent a 23(b)(2) class have not  
13 been defined with precision.” Lilly v. Jamba Juice Co., No. 13-CV-02998-JST, 2015 WL  
14 1248027, at \*5 (N.D. Cal. Mar. 18, 2015) (footnote omitted). But it is clear that a Plaintiff seeking  
15 injunctive relief must allege at least a willingness to consider purchasing the product at issue in the  
16 future. Id. Here, Plaintiffs make no such allegation. Accordingly, they lack standing to seek  
17 injunctive relief.<sup>12</sup>

18 Plaintiffs also cannot seek injunctive relief against Apple because no realistic threat exists  
19 that the complained-of conduct is ongoing or will be repeated. As the Court noted in its earlier  
20 order, Plaintiffs have alleged that Apple has remedied the alleged gaps in its privacy protection.  
21 ECF No. 471 39; CAC ¶ 120. Plaintiffs removed those allegations from the SCAC, and now  
22 allege that “Apple’s foregoing misconduct is ongoing, and unless restrained by this Court, is likely  
23 to recur.” ECF No. 478 at ¶ 281. But because they are contradicted by Plaintiff’s earlier  
24 allegations, the latest allegations are implausible, and the Court will not accept them as true.  
25 Smith v. Wilt, No. 12-cv-05451-WHO, 2013 WL 5675897, at \*4 n.5 (N.D. Cal. Oct. 17, 2013).

26 Because Plaintiffs have failed to plead a real or immediate threat of future injury, they lack

27 \_\_\_\_\_  
28 <sup>12</sup> In light of the Court’s conclusion that Plaintiffs lack standing for this reason, it is not necessary  
for the Court to reach Apple’s alternative arguments.

1 standing to seek injunctive relief. Plaintiffs' prayer for injunctive relief, as it pertains to Apple, is  
2 dismissed with prejudice pursuant to Rule 12(b)(1). See Zucco, 552 F.3d at 1007.

3 **II. APP DEFENDANTS' MOTIONS TO DISMISS**<sup>13</sup>

4 Plaintiffs allege that "[e]ach of the App Defendants here created and distributed an App"  
5 that "improperly invaded Plaintiffs' privacy and misappropriated address book data stored in the  
6 iDevices' Contacts App without authorization to do so." ECF No. 478, ¶ 90. Plaintiffs further  
7 allege that they "were not made aware of, nor did they consent to the taking of their data by the  
8 App Defendants." Id., ¶ 92.

9 **A. Copyright Act Preemption**

10 The App Defendants allege that the Copyright Act preempts both the conversion and the  
11 invasion of privacy claims that Plaintiffs have alleged.

12 Copyright Act preemption has two prongs. First, the rights at issue under state law must  
13 be equivalent to those protected by the Copyright Act. Kodadek v. MTV Networks, Inc., 152 F.3d  
14 1209, 1212 (9th Cir. 1998) (citing 17 U.S.C. § 301(a)). Second, the party alleging preemption  
15 must show that the work at issue comes within the subject matter of copyright. Id. (citing 17  
16 U.S.C. §§ 102, 103). Defendants point out that "the scope of preemption is broader than the scope  
17 of protection," so that while a "work" may not actually be protected by the Copyright Act, the Act  
18 may nonetheless preempt state-law protection of the work. See, e.g., ECF No. 495 at 8 (citing  
19 Kodadek, 152 F.3d at 1212-13, and Endemol Entm't B.V. v. Twentieth Television, Inc., 48  
20 U.S.P.Q.2d 1524, 1526 (C.D. Cal. 1998)). Defendants clarify that they do not believe the list of  
21 address book data contained in Plaintiffs' Contacts App qualifies for copyright protection, but they  
22 do believe that the Copyright Act preempts Plaintiffs' state-law conversion and intrusion upon  
23 seclusion claims, which are premised on accessing, transmitting, uploading, and misusing  
24 Plaintiffs' address book data. See ECF No. 495 at 8 n.6.

25 The Court finds that The Copyright Act does not preempt Plaintiffs' conversion and

26 \_\_\_\_\_  
27 <sup>13</sup> Many of the App Defendants' arguments are identical or nearly identical, and various App  
28 Defendants adopt the arguments of other App Defendants in their Motions. See, e.g., ECF No.  
500 at 13. Thus, except where otherwise noted, the App Defendants' arguments are addressed as  
one.

1 intrusion upon seclusion claims, because the Court finds that both Plaintiffs’ conversion and  
 2 invasion of privacy claims are not equivalent to those protected by the Copyright Act because they  
 3 involve something “beyond mere reproduction or the like.” G. S. Rasmussen & Assocs., Inc. v.  
 4 Kalitta Flying Serv., Inc., 958 F.2d 896, 904 (9th Cir. 1992) (citation omitted). Defendants argue  
 5 that Plaintiffs have not alleged any act by Defendants beyond mere copying of users’ address book  
 6 data. See, e.g., ECF No. 501 at 8-9; ECF No. 513 at 6-9. And certain Defendants contend that  
 7 Plaintiffs consented to the use of their address book information using a “Find Friends” (or  
 8 equivalent) feature.

9 The Court finds, however, that Plaintiffs’ allegations involve more than the mere  
 10 reproduction of Plaintiffs’ address book data; they include the unauthorized access, transmission,  
 11 misuse, and misappropriation of that data. While the particular meanings of “misuse” and  
 12 “misappropriate,” as alleged in Plaintiffs’ complaint, could be more clear<sup>14</sup> (and could include  
 13 copying as part of the alleged misconduct), those terms convey meanings beyond mere  
 14 “reproduction.” As Yelp and Foodspotting acknowledge, “[e]xamples of [] extra elements  
 15 [preventing Copyright Act preemption] include *misappropriation* of trade secrets, or *improper*  
 16 *acquisition* of the work at issue . . . .” ECF No. 513 at 6 (emphases added).

17 Given the information available at this stage of the proceedings, Defendants have not  
 18 shown that the Copyright Act preempts Plaintiffs’ conversion and invasion of privacy claims.

### 19 **B. Conversion**

20 Under California law, a conversion claim has three elements: (1) the plaintiff’s right to  
 21 possession or ownership of a property interest; (2) the defendant’s conversion of the property by a  
 22 wrongful act or disposition of property rights; and (3) damages. Firoozye v. Earthlink Network,  
 23 153 F. Supp. 2d 1115, 1129 (N.D. Cal. 2001) (citing Burlesci v. Petersen, 68 Cal. App. 4th 1062,  
 24 1066 (1998)) (alternate citation omitted). Plaintiffs allege that Defendants converted their address  
 25 book data by accessing, uploading, transmitting, and/or otherwise misappropriating that

26  
 27 <sup>14</sup> How exactly App Defendants “misused” or “misappropriated” users’ address book data, if they  
 28 did so, is within those Defendants’ sole knowledge. Accordingly, Plaintiffs’ general pleadings on  
 this point are sufficient. Cf. Moore, 885 F.2d at 540.

1 information.

2 Defendants contend that Plaintiffs' conversion claim must fail. Defendants argue that  
3 Plaintiffs do not have standing to assert such a claim without having identified a legally protected  
4 interest in their address book data. Second, Defendants assert that Plaintiffs cannot show that they  
5 were dispossessed of any property interest they might have had in the intangible information  
6 stored in their address books. And third, Defendants argue that Plaintiffs have failed to allege any  
7 devaluation in any property interest, and therefore cannot satisfy the damages element of their  
8 conversion claim.

9 **1. Lack of Article III Standing**

10 Defendants assert that Plaintiffs lack standing to bring their conversion claim because they  
11 have failed to allege an injury-in-fact. At the pleading stage, Plaintiffs bear the burden of  
12 adequately alleging facts that, if proven, would tend to show that they suffered a constitutionally  
13 recognized injury. Lujan, 504 U.S. at 561.

14 Plaintiffs first respond by re-arguing their contention that the common law of conversion  
15 shows that Plaintiffs have a protectable interest in their contacts information that is injured by  
16 Defendants' copying. The Court previously rejected this argument, finding that "Plaintiffs . . .  
17 [had] failed to allege any details concerning their argument that their address books' value was  
18 diminished by the App Defendants' conduct." ECF No. 471 at 40.

19 The Plaintiffs provide no reason for the Court to change its mind on this question. The  
20 sole new authority they cite involves the misappropriation of indisputably commercial intellectual  
21 property – the songs of the 1960's popular music group The Turtles.<sup>15</sup> Flo & Eddie, Inc. v. Sirius  
22 XM Radio Inc., No. CV 13-5693 PSG RZX, 2014 WL 4725382, at \*10 (C.D. Cal. Sept. 22, 2014)  
23 ("Flo & Eddie suffered economic harm in the form of foregone licensing or royalty payments for  
24 the unauthorized performances of its sound recordings"). The other cases they cite also deal with  
25

26 \_\_\_\_\_  
27 <sup>15</sup> The Court uses the phrase "1960's" even though the band is still touring. See Super Pop!  
28 Happy Together Tour 2015, at <http://theturtles.com/tour/>, accessed March 23, 2015. But their last  
album, "Turtle Soup," was released in 1969, and even their web site describes them as a "1960's  
rock group." <http://theturtles.com/>.

1 the misappropriation of commercial intellectual property. E.g., J & J Sports Prods., Inc. v.  
 2 Ceballos, No. 11-CV-5438-LHK, 2012 WL 4009587 (N.D. Cal. Sept. 12, 2012) (Manny Pacquiao  
 3 v. Antonion Margarito, WBV Light Middleweight Championship Fight Program); DIRECTV, Inc.  
 4 v. Pahnke, 405 F. Supp. 2d 1182 (E.D. Cal. 2005) (interception of DIRECTV’s satellite  
 5 programming). These cases shed no light on the commercial value *to the plaintiffs* of their contact  
 6 lists.

7 Plaintiffs also argue that California statutory law confers standing because “detriment  
 8 caused by the wrongful conversion of personal property is presumed,” Cal. Civ. Code § 3336, and  
 9 because nominal damages are always available under California law, Cal. Civ. Code § 3360.  
 10 These arguments are not persuasive. Section 3336 describes an appropriate measure of damages,  
 11 and does not provide that a plaintiff alleging conversion is entitled to a presumption of injury. A  
 12 conversion plaintiff in California court must still prove “the fact of proximately caused injury.”  
 13 Lueter v. State of Cal., 94 Cal. App. 4th 1285, 1303 (2002). Section 3360 sets forth the rule that a  
 14 plaintiff who has suffered an injury, but whose damages are speculative, is entitled to nominal  
 15 damages. Hutcherson v. Alexander, 264 Cal. App. 2d 126, 135 (1968). But the statute does not  
 16 relieve the plaintiff of proving injury.

17 Having not alleged a sufficient injury, Plaintiffs lack standing to bring their conversion  
 18 claim. Because the Court previously dismissed Plaintiffs’ conversion claim on the same basis, the  
 19 Court now dismisses the claim with prejudice. See Zucco, 552 F.3d at 1007.

### 20 **C. Invasion of Privacy (Intrusion Upon Seclusion)**

21 To allege an invasion of privacy by intrusion upon seclusion, a plaintiff must plead: (1) the  
 22 defendant’s intrusion into a private place, conversation, or matter, (2) in a manner highly offensive  
 23 to a reasonable person. Shulman v. Grp. W Prods., Inc., 18 Cal. 4th 200, 231 (1998). Defendants  
 24 argue that Plaintiffs have failed to allege those elements adequately on several bases. First,  
 25 Defendants assert that Plaintiffs lack standing. Second, Defendants contend that Plaintiffs had no  
 26 reasonable expectation of privacy in their address book information. Third, Defendants argue that  
 27 Plaintiffs have failed, as a matter of law, to allege “highly offensive” behavior by the App  
 28 Defendants. Finally, Defendants argue that Plaintiffs’ intrusion upon seclusion claim should be

1 dismissed because Plaintiffs have failed to allege any harm resulting from their actions, and  
2 therefore Plaintiffs are unable to prove the element of damages.

3 **1. Lack of Article III Standing**

4 Certain App Defendants contend that Plaintiffs lack standing to bring their intrusion upon  
5 seclusion claim because Plaintiffs have failed to identify an injury-in-fact. See ECF No. 497 at  
6 10-11; ECF No. 498 at 5-9; ECF No. 499 at 7-10. As the Court explained in its previous order,  
7 however, Plaintiffs here have sufficiently pleaded the injury of an invasion of their privacy by  
8 intrusion upon their seclusion. ECF No. 471 at 40-41. Defendants provide no compelling reason  
9 for the Court to reconsider its prior order. Accordingly, the Court finds that Plaintiffs have  
10 adequately alleged an Article III injury.

11 **2. No Reasonable Expectation of Privacy**

12 The App Defendants argue that Plaintiffs had no reasonable expectation of privacy in their  
13 address book data. Certain Defendants argue that Plaintiffs consented to at least the accessing of  
14 their data because they navigated through a “Find Friends” feature (or something equivalent) when  
15 they signed up for the App’s services, and agreed to use that feature, which informed them that the  
16 App would access their address book data.<sup>16</sup> The App Defendants also contend that Plaintiffs  
17 could have had no expectation of privacy in their address books because they were aware that the  
18 social networking services they signed up for by downloading the Apps required access to  
19 Plaintiffs’ contacts.

20 **a. Consent**

21 The Court discussed the Defendants’ consent arguments in its prior order, and reasoned  
22

---

23 <sup>16</sup> Kik makes a similar argument, contending that though Plaintiffs did not navigate through a Find  
24 Friends-type screen and affirmatively agree to allow its App to access Plaintiffs’ address book  
25 information, Plaintiffs were aware almost immediately following the release of Kik’s App that the  
26 App accessed address book data. See ECF No. 500 at 6-8. Thus, argues Kik, Plaintiffs cannot  
27 plausibly allege they were unaware that its App would access that information, especially given  
28 that Plaintiffs have not alleged that they downloaded the Kik App prior to the public disclosure of  
Kik’s access. Id. The Court treats this argument like the other App Defendants’ consent  
arguments because, for the purposes of these motions to dismiss, it is not materially distinct from  
those arguments in that, while Plaintiffs may have been aware that Kik accessed address book  
data, they were not aware of other uses to which Kik may have put that information.

1 that though Plaintiffs who used a “Find Friends” function may have knowingly consented to the  
2 scanning of their address book data, or other use of the data solely for the purpose of “Finding  
3 Friends, Plaintiffs alleged that Defendants had exceeded the parameters of that consent by  
4 otherwise transmitting, uploading, storing, and using that information for unauthorized purposes  
5 or in unauthorized ways. See ECF No. 471 at 44-45. Defendants urge the Court to revisit that  
6 determination on two bases: (1) differing allegations in the SCAC, as compared to the CAC; and  
7 (2) the court’s decision in In re Yahoo Mail Litigation, 7 F. Supp. 3d 1016 (N.D. Cal. 2014).

8 Defendants fault Plaintiffs for condensing the allegations in the SCAC, as compared to  
9 those in the CAC, regarding the Apps’ alleged misuse of Plaintiffs’ data. See, e.g., ECF No. 498  
10 at 10-11. Contrary to Defendants’ characterizations, however, Plaintiffs did not “abandon” or  
11 “withdraw” the CAC’s allegations that the App Defendants did something more with Plaintiffs’  
12 address book data than merely access it. Plaintiffs continue to allege that the App Defendants did  
13 more—by uploading, transmitting, and/or otherwise misusing or misappropriating Plaintiffs’  
14 address book data—than Plaintiffs were aware or consented to. See ECF No. 508 at 3-4.

15 Also, Yahoo Mail is distinguishable from this case. There, in the context of the federal  
16 Wiretap Act, the Court stated that it found “implausible that [Yahoo email] users did not—after  
17 agreeing, based on the [Yahoo Terms of Service], to Yahoo’s scanning and analysis of emails—  
18 realize that in order to engage in an analysis of emails, Yahoo would have to store the emails  
19 somewhere on its servers.” 7 F. Supp. 3d at 1031. But in that case, Yahoo’s Additional Terms of  
20 Service expressly informed users that, “by scanning and analyzing such communications content,  
21 Yahoo collects and stores the data.” Id. at 1022. Yahoo’s consent page also told users that Yahoo  
22 would scan their e-mails for a variety of purposes, including to provide “targeted advertising.” Id.  
23 No equivalently explicit consent is present here. As the court in Yahoo explicitly acknowledged,  
24 in evaluating a consent defense, a court must consider the scope of the alleged consent. Id. at  
25 1028.

26 Here, in sum, the Court does not find it implausible that, while App users were aware that  
27 “Find Friends”-type features would scan the address book information stored on their iDevices for  
28 the sole purpose of finding friends, they were not aware that those features and the Apps with



1 which they were associated used their address book information in other, unauthorized ways.<sup>17</sup>

2 Neither the changes to the SCAC, nor Yahoo Mail, compel the Court to revisit its earlier  
3 determination that Plaintiffs' intrusion upon seclusion claim survives Defendants' consent  
4 arguments.

5 **b. The App Defendants' Actions Were Necessary To Provide Social**  
6 **Networking Services**

7 Defendants' argument that Plaintiffs could not have had a reasonable expectation of  
8 privacy in their address book data because the "Find Friends" features they signed up for required  
9 access to Plaintiffs' address book data fails for the same reason that Defendants' consent argument  
10 does. Plaintiffs allege not only that App Defendants accessed their address book information and  
11 used it to "Find Friends," but that the Apps also uploaded, misused, and/or misappropriated that  
12 data. To the extent that Apps used Plaintiffs' information for something other than purely  
13 "Finding Friends," Plaintiffs retained a reasonable expectation of privacy in that information.

14 **3. Offensiveness**

15 The Court previously found that Plaintiffs had sufficiently alleged that the App  
16 Defendants' actions satisfied the "highly offensive" prong of their intrusion upon seclusion claim.  
17 See ECF No. 471 at 45-46. Defendants contend that the Court should revisit that conclusion in  
18 light of (1) Plaintiffs' alleged consent; and (2) allegations in the SCAC that materially differ from  
19 those in the CAC. The Court has already rejected both arguments. See section V.C.2.a., supra.

20 Plaintiffs have also pointed to evidence indicating that at least some iDevice users found  
21 the Apps' accessing of address book information highly offensive—i.e., the response from  
22 Congress, the FTC, the public, and the media to learning that Apps were accessing and using  
23 address book information in the manner herein alleged.

24 **4. Adequacy of Damages Allegations**

25 In a final bid to seek dismissal of Plaintiffs' intrusion upon seclusion claim, Defendants

---

26  
27 <sup>17</sup> After further factual development, Defendants may succeed in demonstrating that the  
28 parameters of Plaintiffs' consent was coterminous with Defendants' use of that data. But that is a  
matter that cannot be resolved at this stage of the proceedings.

United States District Court  
Northern District of California

1  
2  
3  
4  
5  
6  
7  
8  
9  
10  
11  
12  
13  
14  
15  
16  
17  
18  
19  
20  
21  
22  
23  
24  
25  
26  
27  
28

contend that the claim must fail because Plaintiffs have failed adequately to allege damages. See, e.g., ECF No. 499 at 17; 500 at 11. The only authority that Defendants cite for this proposition is the Court’s prior order (and citations therein), which found Plaintiffs’ allegations sufficient. ECF No. 471 at 46.

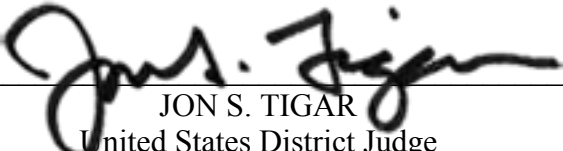
In the SCAC, Plaintiffs allege again, generally, that they suffered “harm and damages” as a result of Defendants’ intrusion upon their seclusion. ECF No. 478, ¶ 248. These allegations remain sufficient for Rule 12(b)(6) purposes.

**CONCLUSION**

For the reasons set forth above, Plaintiff’s conversion claim and requests for injunctive relief are hereby dismissed with prejudice. In all other respects, the motions to dismiss are denied.

**IT IS SO ORDERED.**

Dated: March 23, 2015

  
\_\_\_\_\_  
JON S. TIGAR  
United States District Judge